



HIGHLIGHTS

News from Evanston City Government -- Winter 2009-10

Evanston moves to find innovative ways to keep residents informed, involved

City increases presence on web

As more and more Americans rely on the internet for up-to-date news about their hometowns, weather, and friends' whereabouts, it is more important than ever that local governments recognize this shift in technology. In light of this shift, the City of Evanston is proud to announce that it now has its own Twitter, Facebook, and blog written by City Manager Wally Bobkiewicz. Additionally, the biweekly e-news email newsletter has been revamped to bring residents even more current information about the City.

City's arsenal of communication tools enhances the swiftness with which the City is able to alert residents of future emergencies and disasters.

In the case of an emergency, the City will promptly update its Twitter and Facebook pages and send out an email to all e-News subscribers. With so many cellular devices with internet capabilities, it is the City's hope that residents will be able to see what's going on in Evanston not only on their computers, but on-the-go as well.

To sign up for e-News or to visit the City's Facebook, Twitter, and blog, simply go to the City of Evanston's homepage at www.cityofevanston.org, scroll to the bottom, and choose the appropriate icon.

Last year, the Water Plant had a Frazil Ice Emergency during which they issued a water boil order for residents. While residents were effectively notified via media outlets and e-News of the emergency, the addition of Twitter and Facebook to the

City to lead area in Green Buildings

New ordinance to require new buildings to have LEED certification

The Evanston City Council voted this fall to become one of only a handful of cities nationwide to adopt a citywide green building ordinance that adheres to the "LEED" (Leadership in Energy and Environmental Design) Rating System.

standards of energy efficiency, sustainable site development, water savings, materials selection, and indoor environmental quality.

The new ordinance will require all new commercial, multifamily and municipal construction over 10,000 square feet achieve "LEED" Silver certification through the US Green Building Council (USGBC). These requirements took effect upon passage of the ordinance.

"For several years, the City of Evanston has been striving to become a 'Green City,' dedicated to embracing the best ecological practices and policies," explained Paige Finnegan, co-chair of the Evanston Environmental Board. "This fall, the Evanston City Council showed their commitment to creating a green and healthy community through the passage of the Green Building Ordinance. The use of LEED criteria for new commercial construction will lead to significant long-term economic, health and environmental benefits for Evanston and its residents."

The US Green Building Council's (USGBC) Leadership in Energy and Environmental Design ("LEED") Green Building Rating System™ is a nationally recognized certification for green buildings that have achieved sustainable

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**Your resources for
City information:**

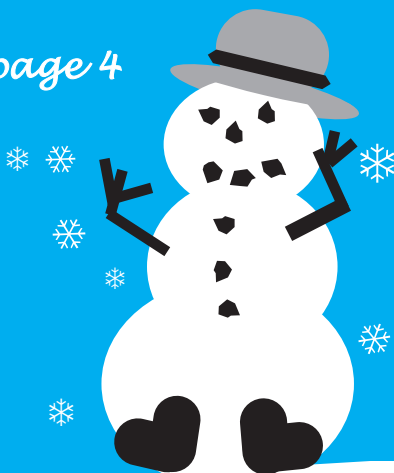
www.cityofevanston.org

Cable Channel 16

Radio AM 1650

*What to do
when it snows?*

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GET CITY e-NEWS @
www.cityofevanston.org
TWICE A MONTH!
 Click "Sign up for e-news"
 at the bottom of page to sign-up.

Christmas tree recycling scheduled

This coming holiday season, the City's Parks/Forestry Division will again pick up Christmas trees for recycling. City crews will begin collecting trees only from parkways (the grassy areas between the sidewalks and curbs) during the week of December 28 and continue for five consecutive weeks. All trees should be placed on the parkways; trees will not be picked up from alleys or private property.

Trees will be picked up on the same day of the week as normal refuse and recycling collections during the weeks of December 28, and January 4, 11, 18, and 25. This five-week schedule should allow for quicker removal of the trees from parkways, as well as allowing residents the flexibility to remove the tree from their

homes as late as January 24.

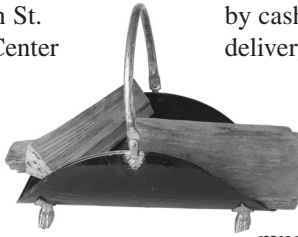
Please remember to remove all lights and decorations, and do not place the trees in plastic bags, as this material can damage the equipment used to convert the trees into mulch.



City's firewood sale continues

The City of Evanston's annual firewood sale hours are 8 a.m. to 1 p.m. Saturdays at 2310 Oakton St. (between the Recycling Center and the Animal Shelter).

Prices have increased slightly from last year. The cost is \$25 per 1/8 face cord; \$40 per 1/4 face cord; \$70 per 1/2 face cord or \$125 per full face



cord. Payment by personal check is preferred, although payment can also be made by cash. Credit cards are not accepted, and delivery is not available.

For more information, call 847/866-2912. Free woodchips are also available at the base of the hill in adjacent James Park.

Residents are welcome to take as much of the woodchips as they like.

City Phone Numbers

Area code (847)

- Police/Fire/Emergency911
- Police & Fire TTY866-5095
- Police/Non-emergency866-5000
- Fire/Non-emergency866-5918
- City Information328-2100
- Public Library448-8600
- City TTY448-8052
- Health Department866-2948
- Recreation866-2900

Dates to Remember

- Dec. 1 Snow parking regulations** in effect through March 31.
- Dec. 3 Yard Waste Collection ends.**
- Dec. 7 Special City Council Meeting** 7 p.m.
- Dec 11-12 "Nutcraker on Ice"** at Robert Crown Center
- Dec. 14 Menorah Lighting**, Fountain Square, 5:30 p.m., Mayor Tisdahl and Rabbi Dov Hillel Klein will light the Menorah. There will be greetings from city officials and community members, a boys' choir, music and refreshments.
- Dec. 14 City Council Meeting** 8:30 p.m. **
- Dec. 24-25 Holiday Schedule**, Government offices and Library closed Thurs., Dec. 24 and Fri., Dec. 25. No refuse/recycling collections on Thurs. Thurs collection will be picked up on Sat., Dec. 26.
- Jan. 1 Holiday Schedule**, Government offices and Library closed. Fri. condo collections will occur on Sat., Jan. 2.
- Jan. 18 Martin Luther King, Jr. Holiday**, Government offices closed. No refuse/recycling collections scheduled on Monday. All pickups are one day later this week. Library IS open.

Feb. 28 Evanston Speedskating Club Competition, Robert Crown Center 8 a.m.-5p.m.

** Meetings are usually on the 2nd and 4th Mondays of the month in the Council Chambers, 2nd floor, Morton Civic Center, 2100 Ridge Ave. Meetings are cablecast live on Channel 16; rebroadcasts are at noon Sundays and 6 p.m. Wednesdays. Updated meeting schedule on www.cityofevanston.org.

HIGHLIGHTS is published by the City of Evanston. Questions, comments and suggestions are welcome at 847/448-8085.

Ward Aldermen

Mayor
 Elizabeth Tisdahl
City Clerk
 Rodney Greene
City Manager
 Wally Bobkiewicz
Editor Eric Palmer
Contributor Deana Becker

Judy Fiske
 Lionel Jean-Baptiste
 Melissa Wynne
 Donald N. Wilson
 Delores A. Holmes
 Mark Tendam
 Jane Grover
 Ann Rainey
 Coleen Burrus

1st Ward
2nd Ward
3rd Ward
4th Ward
5th Ward
6th Ward
7th Ward
8th Ward
9th Ward

Call for 2010 Evanston Preservation & Design Award Nominations

The City of Evanston's Preservation Commission invites home owners, architects, contractors and Evanston residents to nominate preservation projects for the 2010 Evanston Preservation & Design Awards. This program is aimed at recognizing property owners, architects, contractors and local organizations for their contribution to maintaining and enhancing the architectural, historical and cultural heritage of the City of Evanston through construction projects in the following categories:

Sensitive Addition/Alteration: a project that successfully integrated an addition/alteration within the architectural style of a main house or building and complements the context and character of a historic district, neighborhood or a specific area within the City.

Adaptive Reuse: a project that creatively achieved the adaptive reuse of an existing structure originally used for another purpose. The project must have undertaken at least substantial rehabilitation.

Appropriate New Construction: A new house, building or structure that through its design and use of building materials enhances the quality of the built environment. The project must have a positive impact on its immediate surroundings, including historic district, neighborhood or a specific area within the City.

Proper Rehabilitation/Restoration: A project that has closely followed the Secretary of the Interior's Standards for The Treatment of Historic Properties and its Guidelines for Preserving, Rehabilitating, Restoring and Reconstructing Buildings (landmarks and non-landmark contributing/significant buildings city wide are also eligible)

The deadline for submission of completed nominations is March 26, 2010. To obtain the nomination form contact Carlos D. Ruiz, Preservation Coordinator at 847/866-2928 or download the nomination from the City of Evanston website: cityofevanston.org/preservation.

Get Active in your Community- Apply for a Board, Committee or Commission Position

The City of Evanston has several Boards, Committees and Commissions which, from time to time, have vacancies. Area residents are encouraged to become more involved in their community by submitting applications to serve on these boards.

All applications are kept on file for consideration when a vacancy occurs. The Mayor then reviews the applications and makes recommendations to the City Council for approval. The Mayor always attempts to make appointments that represent the great diversity of our community.

For those residents interested in possibly serving in this capacity or who would like to fill out an application, please visit "Boards and Committees" at cityofevanston.org or call 847/448-8268.

What you need to know to vote on Feb. 2, 2010

Tuesday, Feb. 2, 2010, is the Primary Election. Polls are open 6:00 a.m. to 7:00 p.m. Find your polling place by visiting www.cityofevanston.org/aboutmyplace or by calling the Evanston City Clerk's Office, 847/866-2925.

Absentee ballot by mail

Dec. 24, 2009 is the first day a registered voter can apply for an absentee ballot. To obtain an application by phone contact the Cook County Clerk's office at 312/603-0906, visit the downtown Chicago location at 69 W. Washington St., Suite 500 or download the application at www.voterinfonet.com. The Evanston City Clerk's office will no longer have applications.

Early voting

Monday, Jan. 11, 2010 through Thursday, Jan. 28, 2010. The Civic Center will serve as an early voting location. Hours will be from 8:30 a.m. to 5:00 p.m.

Monday – Friday and 9:00 a.m. – 12:00 noon on Saturday.

Any voter in suburban Cook County can vote at 2100 Ridge or at the Cook County Clerk's five suburban courthouses or Chicago office at 69 West Washington, 5th floor. Voters need to provide a government issued photo ID such as a driver's license, State ID or passport to vote.

Vote in-person absentee

If you have a conflict with Election Day and Early Voting, you may also vote in-person absentee at the Clerk's downtown Chicago office, 69 West Washington. Voting hours are from 8:30 a.m. to 5 p.m. on Monday through Friday, and 9:00 a.m. to noon Saturday and Sunday.

Registering to vote

If you have moved, you need to re-register to vote. If you have legally changed your name but not your address, you do not have to re-register. Simply update

your information at the polls.

You may register to vote at the City Clerk's office weekdays from 8:30 a.m. to 5:00 p.m. You can also register at the Cook County Clerk's six locations. Bring two IDs, one with your name and current address and the other with your name. Registration deadline is Tuesday, Jan. 5, 2010.

Grace-period registration

Grace-period registration and voting is Wednesday, Jan. 6 through Tuesday, Jan. 19, 2010, only at the Cook County Clerk's main office at 69 West Washington Street, Room 500.

You must show two pieces of ID to register and must vote absentee, either in person immediately after signing up to vote or receive an absentee ballot by mail. Grace-period registrants are not allowed to vote at the polls on election day or at any early voting site.

SIMPLE RULES:

- ❄️ Anticipate Snow Route Parking Bans and Snow Emergencies. If the siren sounds, move your car;
- ❄️ During Snow Route Parking Bans and Snow Emergencies, please park in the appropriate location;
- ❄️ Clear your sidewalks of snow and ice; and
- ❄️ Clear parking lots and driveways for which you are responsible, without pushing snow into adjacent streets, alleys or sidewalks.

Driving during snow removal operations:

Give snow plows enough room to do their jobs safely:

- ❄️ Don't follow too closely behind the plow;
- ❄️ Don't pass a snow plow on the right;
- ❄️ Slow down!

Remember that visibility may be reduced due to blowing snow caused by plowing.

Snow Route Parking Ban after an accumulation of 2 inches of snow

Main thoroughfares in Evanston are designated as Snow Routes and are cleared first.

Permanent red, white and blue signs are posted to indicate that parking is illegal on these streets between 11 p.m. and 6 a.m. after the accumulation of at least two inches of snow.

The City's emergency Sirens will sound at 8:15 p.m. on nights snow route parking bans are in effect.

Keep in mind that snow plows may need to make multiple passes, therefore

we recommend that you abide by the signs.

The fine for violating the snow route-parking ban is \$50 plus towing and storage charges. Snow route parking bans can be in effect for one night or more, depending on the snowfall.

If you move your car to a nearby side street, be sure to follow the snow clearing regulations for that side street.

Snow Emergency, side streets after an accumulation of 4 inches of snow

After an accumulation of four inches or more, a snow emergency may be declared.

Snow emergencies apply to streets with parking on both sides which are not posted as Snow Routes and are plowed over a two-day period; however Snow Emergencies may be extended if conditions require it.

DO NOT PARK ON: Even side of street on even days; or Odd side of street on odd days from 8 a.m. to 6 p.m. on most residential streets.

The city's emergency sirens will sound at 7:15 a.m. and 12:15 p.m. on Snow Emergency days.

Cars parked illegally are subject to ticketing and towing. If towed, your car will be returned to the vicinity from which it was towed. For vehicles that are towed, the fine is \$100; if you are ticketed only, the fee is \$35.

Residential snow removal operations are conducted in accordance with the date even if a snow emergency is not in effect. Please help us by moving your car accordingly.

Curbs, driveways & alleys

Mounds of snow left along the curb by City plows are unavoidable. Please understand that work crews cannot stop to clear driveways as this occurs.

Though the City does not plow alleys, the City continues to remove garbage and recycling. Please clear snow to allow access to your containers so crews can empty them.

To have an alley plowed, ask neighbors about sharing the cost of one of the many private plowing companies listed in the Yellow Pages.

Sidewalks & parking lots

Homeowners & businesses are responsible for clearing sidewalks adjacent to their property within 24 hours after ANY

snowfall. If snow is packed and difficult to remove, please use salt or sand to make sidewalks passable.

Landlords are responsible for keeping sidewalks, parking lots and all common areas, including open stairwells, free from all hazardous conditions at all times.

Sidewalks should be completely cleared to allow everyone, including people with disabilities and the elderly, to travel freely using the sidewalks instead of the street.

Removal of snow and ice from the side-walks, curb cuts and parking lots can help to prevent needless accidents and injuries. Also be aware of elderly or disabled neighbors that can not shovel their own walks and offer to help.

All residents should use extra caution while shoveling wet and heavy snow.

Take a moment to verify Evanston's snow situation:

Call the Snow Line:

❄️ (847) 86-4-SNOW

Other ways to get updated information:

- ❄️ Cable Channel 16;
- ❄️ www.cityofevanston.org ;
- ❄️ WPXZ-497 AM Radio 1650;
- ❄️ e-News for updates via e-mail @ cityofevanston.org/newsletter; or
- ❄️ Facebook & Twitter by signing up at cityofevanston.org & clicking icons

on home page.

Inquiries or requests:

(847) 866-2940



Adult Programs

“The Streets of Evanston” Book Signing - Dec. 8

Janet Messenger, author of *The Streets of Evanston*, will share stories and sign copies of her book. Janet has been researching Evanston history for years and writing about it since 2001 when she began a monthly column in the *Evanston*

RoundTable called *Once Upon a Time in Evanston*. As the title suggests, she turns history into articles that read like stories. Tuesday, December 8, Noon, North Branch Library, 2026 Central St.

African American Literature Discussion Group - Dec. 9

The African American Literature Discussion Group will discuss the Coretta Scott King Book Award winner *We Are the Ship: The Story of Negro League Baseball*, by Kadir Nelson.

With compelling narration and illustrations, Kadir Nelson explains the history

of the Negro National League that played baseball from the 1920s to 1947. Copies of the book are available for checkout at the second floor Reader's Services Desk.

Wednesday, December 9, 7 p.m., Community Room, Main Library. Call 847/448-8621 to register.

Author Charles Madigan Discusses his Book “Destiny Calling: How the People Elected Barack Obama” - Dec. 13

Journalist and author Charles Madigan discusses his book on the historic election of the first African American president.

Charles M. Madigan is Presidential Writer in Residence at Roosevelt University in Chicago and a veteran journalist and author. His specialties include American politics, journalism and culture. He has also written extensively on business and economic issues during his four-decade career as a journalist.

Madigan was a reporter, writer, senior

writer, editor and columnist for the Chicago Tribune for 27 years. For a decade before that, he was a reporter, writer, editor and foreign correspondent for United Press International in Philadelphia, Harrisburg and overseas. He wrote from Moscow for UPI from 1977 to 1979, when he joined The Tribune in Chicago.

Sunday, December 13, 3 p.m., Community Meeting Room, Main Library, 1703 Orrington Ave.

Evanston Public Library



Lyric Opera Lectures

Presented by the Lyric Opera Lecture Corps at the North Branch Library

“The Elixir of Love”
by Gaetano Donizetti

Presented by Carla M. Thorpe
Tues., Jan. 19 at 12 p.m.

“Damnation of Faust”
by Hector Berlioz

Presented by Sue McCandless
Tues., Feb. 16 at 12 p.m.

“Marriage of Figaro”
by Wolfgang Amadeus Mozart

Presented by James L. Franklin
Tues., Feb. 23 at 12 p.m.

The North Branch Library is located at
2026 Central St.

EPL's Winter Book Sale!

December 19-20

Stop by the Main Library December 19 and December 20 to stock up on your winter reading materials for the whole family at our Winter Book Sale! The book sale is the perfect way to buy great holiday gifts for any avid reader at an even better price!

Named the “Best Used Book Sale” by the Chicago Reader, the Evanston Public Library is the place where you can find hundreds of titles to help make your winter reading even more enjoyable.

Hours will be Saturday from 10 a.m. to 5:30 p.m. and Sunday from noon to 5:30 p.m. There are many great books at bargain prices and all proceeds benefit the Library. Be sure to check it out!

The Winter Book Sale will be held in the Community Meeting Room at the Main Library, 1703 Orrington Ave. in downtown Evanston. For more information, call 847/448-8600.



FAFSA Workshop - Feb 22

Need help navigating the Free Application for Federal Student Aid (FAFSA)? Lacy Wood of the Illinois Student Assistance Commission will walk you through filling out the FAFSA.

For teens and adults; Main Library, 1703 Orrington Ave.; 3rd Floor Computer Training Room; 7-8:30 p.m. For more information or to register, call 847/448-8600.

GBO: New ordinance to require new buildings to have LEED certification *from page 1*

The ordinance was introduced to Council in the summer, when Council requested a special committee be formed to rework the ordinance. The newly revised ordinance was later modified with the removal of a LEED Silver certification requirement for interior renovations. An additional committee has been appointed to address green building requirements for interior renovations and is scheduled to present their recommendations to Council on December 14th.

While some cities in Illinois, including Chicago and Normal, have started to address this issue, Evanston is moving to become the Midwest's leader in green building by requiring the LEED Silver certification city-wide. Green buildings offer a wide range of community benefits: they are healthier, cost less to operate, conserve natural resources,

reduce environmental impact, support local and regional economies, and produce less greenhouse gas emissions than conventionally built buildings.

There are currently two LEED certified buildings in Evanston, with eight additional projects registered (intending to get certified). Evanston's green building ordinance comes a year after Council approved the Evanston Climate Action Plan (ECAP).

"As the cost of energy continues to rise, promoting green buildings and green development is an important piece of a community's response to an economic downturn. Fewer dollars allocated to operating expenses mean more dollars in the community. All of these benefits are integral to supporting a livable community," said Carolyn Collopy, Sustainable Programs Coordinator.

"MLK Through the Eyes of Children and Youth"

Residents are invited to Fleetwood-Jourdain Community Center's Dr. Martin Luther King, Jr. birthday celebration.

This year, the free event will feature the Family Focus/Fleetwood-Jourdain Choir, dance, poetry and a children's message.

All ages are welcome at 1:00 p.m. on Sat., Jan. 16. The Center is located at 1655 Foster St., Evanston. For more information, please call 847/ 448-8254 or visit www.cityofevanston.org/fleetwood.

From the Property Standards Division:

Make your property "Maintenance Free" for the winter

Winter is just around the corner! It's time to plan for the season and take care of some property maintenance items before the winter wind and snow come howling in. Take a look around your house and yard... here are our suggestions to be in compliance with the Property Maintenance Code:

- **SIDEWALKS** - All public and private sidewalks, walkways, stairs, driveways, parking spaces, parking lots and similar areas shall be kept in a proper state of repair, and maintained free from hazardous conditions including snow. Purchase a good shovel and ice melt. Make sure elderly neighbors or those who need assistance are taken care of. Repeat violations of this section of the code, within 365 days, can increase fines. Keep your sidewalk clean of ice and snow.

- **SANITATION** - All exterior property & premises shall be maintained in a clean, safe and sanitary condition. After the final mowing of the year, rake up the leaves and clean out the flower beds.

- **WEEDS & GRASS** - Property must be maintained free from weeds or plant growth in excess of eight (8) inches. Remove any rubbish from the yard that

will be covered with snow. Call Streets and Sanitation for a special pick up, if necessary.

- **RODENT HARBORAGE** - There shall be no accumulation of rubbish, boxes, firewood, lumber, scrap metal or any other materials so that rodent harborage exists. Stored materials shall be stacked neatly in piles elevated at least twelve (12) inches above the ground or grade.

- **FURNITURE** - Outside exterior furniture must be constructed of materials that are water and weather-proof and resistant to rot, mildew, mold, decay and insect infestation. Put away lawn furniture in your garage or shed until the spring.

- **TREES** - Property shall be maintained free of fallen trees, limbs and branches. Clean leaves out of the gutters and downspouts. This will allow the gutters to drain properly and prevent ice dam build-up.

- **GLAZING (Windows)** - Install storm windows to save on heat costs. Check for chipped caulk and repair or replace defective windows.

- **SMOKE ALARMS** - Change the

batteries in your smoke detectors. Smoke detectors should be installed on the ceiling or wall outside of each separate sleeping area in the immediate vicinity of bedrooms and in each room used for sleeping purposes. Additionally, each story within a dwelling unit, including basements and cellars, but not including crawl spaces and uninhabitable attics, should have smoke detectors.

- **MECHANICALS** - Clean your furnace. Make sure it is running properly, check connections, make sure vents are clean & change the furnace filter. Flush the hot water tank and make sure it is operating properly.

- **ALLEY FRONTAGE IDENTIFICATION** - Make it easy for police to locate your property in an emergency. Install address numbers on the front & rear of your property. Numbers shall be a minimum of 4" high with a minimum stroke width of .05 inches and shall contrast in color with their background.

If you have any questions about any of our Property Maintenance Codes and your responsibilities in reference to our codes, please feel free to call the Property Standards Department at 847-866-2927.



Public Safety

Illinois Premise Alert Program

The Premise Alert Program (PAP) is a confidential computer-aided dispatch (CAD) database designed to enhance the safety of people with disabilities/ special needs. These individuals, their families, and/or their caregivers may voluntarily submit information about their special circumstances for inclusion in the PAP database free of charge.

Mandated by a law promulgated on August 28, 2009, the PAP database assists police departments by informing the responding officer of a special-needs individual's presence at a specific address. This information enhances the officer's potential for providing highest quality service to the special-needs individual living at the location calling for service.

The Evanston Police Department's PAP pre-dates the August 28 law mandating it. However, given the law's recent promulgation, the department finds it opportune to remind residents that the service is available and to encourage them to use it. Be assured, having PAP information at hand enables the department to serve residents better.

Enrollment forms are available at the Evanston Police Department, the various fire stations, the Lorraine Morton Civic Center (Department of Health and Human Services), and on the city's website (www.cityofevanston.org).

If you have questions or concerns about this program, please contact Communications Coordinator Perry Polinski 847/866-5070 at the police department.

FACTS

! December is the peak time of year for home candle fires.

! 30% of home fires start in the kitchen.

! Unattended cooking is the leading cause of home fires.

Winter Holiday Safety

Winter holidays are a time for families and friends to get together. But that also means a greater risk for fire. Following a few simple tips will ensure a happy and fire-safe holiday season.

Holiday Decorating

- ❄ Be careful with holiday decorations. Choose decorations that are flame resistant or flame retardant.
- ❄ Keep lit candles away from decorations and other things that can burn.
- ❄ Use lights that have the label of an independent testing laboratory. Some lights are only for indoor or outdoor use, but not both.
- ❄ Replace any string of lights with worn or broken cords or loose bulb connections. Connect no more than three strands of mini light sets and a maximum of 50 bulbs for screw-in bulbs.
- ❄ Use clips, not nails, to hang lights so the cords do not get damaged.

- ❄ Keep decorations away from windows and doors.

Holiday Entertaining

- ❄ Test your smoke alarms and tell guests about your home fire escape plan.
- ❄ Keep children and pets away from lit candles.
- ❄ Keep matches and lighters up high in a locked cabinet.
- ❄ Stay in the kitchen when cooking on the stovetop.
- ❄ Ask smokers to smoke outside. Remind smokers to keep their smoking materials with them so young children do not touch them.
- ❄ Provide large, deep ashtrays for smokers. Wet cigarette butts with water before discarding.

Telecommunicator of the year goes to City worker

The City of Evanston is proud to announce Lynn Fishman's selection as 2009 Telecommunicator of the Year by the Illinois Chapter of the Association of Public Safety Communicators (IL-APCO). Lynn accepted the award at a ceremonial event in Springfield on October 20.

For nearly two decades Lynn has employed her excellent communication and interviewing skills in Evanston's Police, Fire and Life Safety Communications Center, safeguarding "911" callers in emergency situations. One of 16 dedicated full-time telecommunicators, she empathetically places herself in callers' situations, identifying with their need, and responding flawlessly to their reliance upon her. Among examples of her professionalism submitted to the IL-APCO review-committee are:

- * An officer-involved shooting with injuries, where Lynn took every possible precaution to ensure the safety of all;
- * A Lake Michigan water-rescue two miles offshore involving multiple people without life jackets. Lynn's interviewing skills warded off hysteria and helped the disoriented caller provide an approximate location of the stricken vessel; and
- * A roofing contractor called 911 on his cell phone to report falling to the ground while working alone, severely injuring himself. Disoriented, he was able to provide only a street name, not a specific address. Lynn coordinated police and fire responders in the intermittent usage of sirens to help the caller identify his location.



City of
Evanston™

2100 Ridge Avenue
Evanston, IL 60201

Presorted Standard
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Evanston, IL
Permit No. 21

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POSTAL PATRON EVANSTON, IL

2010 Vehicle Stickers on Sale Now

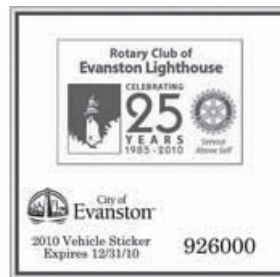
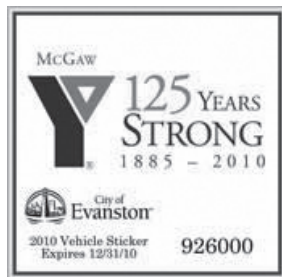
Vehicle stickers for 2010 are on sale at the City Collector's office. Every vehicle registered with the Illinois Secretary of State under an address within the City of Evanston must have a 2010 vehicle sticker displayed in its window by Jan. 11, 2010.

Passenger car vehicle stickers cost \$75, and applications received after January 11 will incur a 50% penalty charge. Senior citizens ages 65 and older may be eligible to receive an income-based 50% discount on vehicle stickers. Pre-

printed applications were mailed out the week of November 23rd to all registered owners with a vehicle registered to an

Evanston address; **residents must have the pre-printed application prior to purchasing vehicle stickers.**

To purchase by mail, send in the completed pre-printed vehicle sticker application to the address on the return envelope. The City Collector's office, located at 2100 Ridge Ave., is open Monday – Friday from 8:30 a.m. to 5 p.m., with extended hours on select Saturdays and weekdays in December and January.



Important holiday reminders

Christmas Eve and Christmas Day, Thursday and Friday, Dec. 24 and 25

- ★ Libraries closed.
- ★ Government offices closed.
- ★ No refuse/recycling collections on Thurs. Thurs collection will be picked up on Sat., Dec. 26.

New Year's Day Friday, Jan. 1, 2008

- ★ Libraries closed.
- ★ Government offices closed.
- ★ Fri. condo collections will occur on Sat., Jan. 2.

Martin Luther King, Jr. Holiday Monday, Jan. 21, 2008

- ★ Government offices closed.
- ★ No refuse/recycling collections scheduled on Monday. All pickups are one day later this week. Library IS open.