



Health and Human Services
2100 Ridge Avenue
Evanston, Illinois 60201-2798

Telephone 847/866-2948
Fax 847/448-8134

PEST CONTROL SERVICES FOR EVANSTON RESIDENTS FAQ

What is the program?

The City of Evanston Health and Human Services Department has entered into a contract with Anderson Pest Solutions to provide treatment for rodents on private property. Previous to this agreement residents would have to hire a company on their own at a cost to them. This program will be free.

Why is this program needed?

In the past, the City of Evanston has provided pest control in public alleyways. When residents had rodents on their property they were informed they needed to hire a private company. This resulted in poor management as many companies were hired to handle one block and dealt with rodents inconsistently. In some cases residents took it upon themselves to throw pesticides down the alley in an effort to reduce rodents.

How does it work?

If a resident observes a rodent or would like to file a complaint they need to call (847) 866-2949. The following information is needed for the complaint:

- Your Name
- Your Phone Number
- Specific location (address) indicating where the rodent was observed.

If you are requesting a treatment on your property, please fill out this form, and email to mfigueroa@cityofevanston.org, fax to (847) 448-8134 or mail it to:

City of Evanston
ATTN: Mayda Figueroa
2100 Ridge Avenue
Evanston, IL 60201

SERVICE CANNOT BEGIN UNTIL THE COMPLETED FORM IS RECEIVED.

Once the form is received, the City of Evanston will inform Anderson Pest Control of your request. Anderson will receive reports from the City of Evanston each Wednesday, and a technician will service all requests on Thursday each week. Additionally, any calls that need follow-ups will be addressed on Thursdays as well.

For more information about the program, call the Environmental Health Division at (847) 866-2952.