

**Davidson, Sharon**

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**From:** [REDACTED]  
**Sent:** Monday, May 14, 2007 12:27 PM  
**To:** Davidson, Sharon  
**Subject:** Reporting Excellent EPD Service

Sharon. Hello! I wanted to report what excellent service I received this weekend on Saturday, May 12, 2007 from the Evanston Police Department!!

Early on Saturday morning there were eight coach buses idling on the street at the school across the street from my house. I called the 847-866-5000 number to have an officer come out to get the buses turned off or have them move. I spoke with Desk Office Morgan and she was wonderful and very understanding. For a few minutes we could not hear each other because the buses were so loud! Within ten minutes a patrol car was there and the responding officer had the buses turned off and I think he even went in the school to talk to someone.

I was so impressed by the understanding and timely response to my non-emergency noise situation. I want to thank both Desk Office Morgan and the responding officer for such wonderful service!

[REDACTED]  
[REDACTED]  
Management Analyst  
Public Works

**OFFICER TOM DEVINE**  
**SDO SUSAN MORGAN**  
**T/C JULIE JENSEN**