



WINTER 2010-11 Snow Regulations

Learn about parking rules and snow removal.

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HIGHLIGHTS

News from Evanston City Government – Winter 2010-11



3-1-1 Call Center Operations to Start in Spring



On March 1, 2011 the City of Evanston will introduce a new 311 Call Center. This exciting initiative is meant to improve customer service city wide and enhance staff efficiency of operations, responsiveness to service requests and accountability.

“Your Key to the City”

The City of Evanston’s 311 Initiative includes a call center and an online citizen support center.

The goal of it is to improve customer service City-wide by:

- Providing a simple to remember phone number for all non-emergency City services;
- Providing 24/7 access to city information through a web portal that will allow citizens to submit requests for service, ask questions, and to be able to track the status of their open requests;
- Utilizing Customer Relationship Management (CRM) technology to address information and service requests in a more efficient and effective manner; **CONT'D PAGE 3**

City Vehicle Stickers Now Available All Vehicles Registered in City Must Display Sticker by January 10

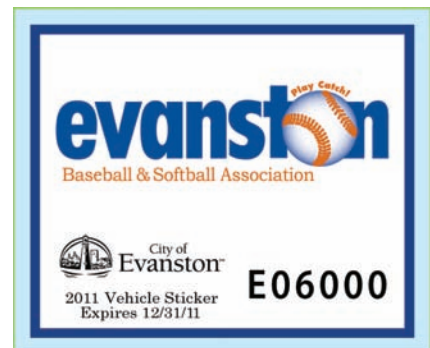
2011 vehicle stickers are now available for purchase at the City’s Revenue Office and online at: www.cityofevanston.org/stickers.

City ordinance requires all vehicles registered to an Evanston address to pay an annual wheel tax and properly display a valid City vehicle sticker.

This year there are two vehicle sticker designs to choose from. One design features SASI – Services for Adults Staying in their Homes and the other design features the Evanston Baseball and Softball Association. If one design is sold out, residents will be given the design which remains.

Stickers are \$75 for a passenger car. Vehicle stickers are also required for motorcycles (\$50), recreational vehicles (\$85), trailers (\$30) and antique cars (\$20). Motor trucks and tractor trailers also require a vehicle sticker that may vary from \$105 to \$320 based on gross weight – visit the web site for more details.

CONT'D PAGE 3



HIGHLIGHTS is published quarterly by the City of Evanston. Questions, comments and suggestions are welcome at 847/448-8085. Contact information for elected officials is available at cityofevanston.org or call the City Manager's Office, 847/866-2936.

City Phone Numbers

Police/Fire Emergency	911
Police/Fire TTY	866-5095
Police Non-emergency	866-5000
Fire Non-emergency	866-5918
City info	328-2100
City TTY	448-8052
Library	448-8600
Health Dept.	866-2948
Recreation	866-2900

Mayor

Elizabeth B. Tisdahl

1st Ward

Judy Fiske

2nd Ward

Lionel Jean-Baptiste

3rd Ward

Melissa Wynne

4th Ward

Donald Wilson

5th Ward

Delores A. Holmes

6th Ward

Mark Tendam

7th Ward

Jane Grover

8th Ward

Ann Rainey

9th Ward

Coleen Burrus

City Clerk

Rodney Greene

City Manager

Wally Bobkiewicz

Editor

Eric D. Palmer



City of
Evanston[™]

Nov 20- Dec 19 8th Annual EAC Winter Arts & Crafts Expo

Mon. - Sat. 10 a.m. - 4 p.m. and Sun. 12 - 4 p.m. Winter Expo features one-of-a-kind pieces of work by over 110 selected artisans. Arts and crafts offered include original, handmade works of jewelry, ceramics, fiber, metal, glass, painting, photography, mixed media, and more. All proceeds from the Expo will benefit the ongoing exhibition, education, and outreach programs at the EAC. More at:

evanstonartcenter.org or at 847/475-5300.

Nov 22 City Council Meeting

Council Chambers, Civic Center.

Nov 23 Holiday Tree Lighting

5:30 - 6:30 p.m. Fountain Sq.

Nov 25 Thanksgiving

All government offices will be closed Thurs. and Fri. for Thanksgiving Nov. 25 and 26. Public Libraries will be closed Thurs. only. No refuse, recycling or yard waste will be collected on either day; Thurs. collections and Fri. condo collections will occur on Sat., Nov. 27.

Nov 28 The Orion Ensemble: Concert 2

3 p.m., Music Institute of Chicago, 1490 Chicago Ave. The Orion Ensemble presents an all-French program featuring César Franck's Sonata in A Major, M.8; Théodore Dubois's Quintet in F Major; and a neo-classical work by 20th century composer Jean Françaix, Trio for Clarinet, Viola and Piano. Tickets and information at: orionensemble.org or at 630/628-9591.

Dec 4 Lyric Opera Lecture at EPL: *The Mikado*

2 p.m., Community Meeting Room, Main Library. A lecture on *The Mikado* by W.S. Gilbert and Arthur Sullivan will be presented by Jeffrey Sherman of the Lyric Opera Lecture Corp. There's too much flirting going

on in the town of Titipu — and it's against the law! So the Mikado (emperor of all) decrees that heads must roll.

Dec 4-5 Native Arts Holiday Bazaar at Mitchell Museum

10 a.m. - 5 p.m. Native American exhibitors from throughout the Chicago area and beyond will be offering authentic, handmade, traditional and contemporary art and craft items at the Mitchell Museum of the American Indian's annual Native Arts Holiday Bazaar.

Native artists will be selling paintings, ceramics, baskets, jewelry, beadwork, clothing, feather work and more. This year's bazaar will be located at 3009 Central Street next door to the Evanston museum. More at mitchellmuseum.org or 847/475-1030.

Dec 7 First Ward Meeting

7 p.m., Evanston Public Library.

Dec 10-12 Nutcracker on Ice

This ice show is performed by Robert Crown Center skating school students and competitive figure skaters. Tickets are \$8.50 for general seating and \$9.50 for a reserved seat.

Please call 847/448-8258 to reserve seats. Performances: Fri., Dec. 10 at 7:30p.m.; Sat., Dec. 11 at 2:30 and 7:30 p.m.; and Sun., Dec. 12 at 2:30 p.m. at the Robert Crown Center.

Dec 10-12 EPL Book Sale

Evanston Main Library. Gently used books in all categories, "vintage treasures," music cds, videos, audio books, and great gift ideas!

Dec 12 Live Music at EPL

3 p.m., Community Meeting Room, Main Library. Join Ron Surace and his 12 piece orchestra as they play rollicking tunes of the season.

Dec 13 City Council Meeting

Council Chambers, Civic Center.

Dec 16 Fifth Ward Meeting

7 p.m., Fleetwood-Jourdain Community Center.

Dec 24-25 Holiday Closures

All government offices will be closed on Fri. and Sat.

Dec 31 - Jan 1 New Year Day

All government offices closed on Fri. and Sat.

Jan 17 Martin Luther King Day

Government offices closed. No refuse/recycling collections scheduled on Mon. All pickups are one day later this week. Libraries will be open.

Jan 20 Fifth Ward Meeting

7 p.m., Fleetwood-Jourdain Community Center.

Jan 30 Evanston Symphony Orchestra "Songs of Heaven"

2:30 p.m., Pick-Staiger Concert Hall, 50 Arts Circle Dr. The ESO celebrates the 150th birthday of Gustav Mahler with his nostalgically beautiful Fourth Symphony.

Michelle Areyzaga sings the soprano solo in its folksong finale depicting a child's view of heaven. Gwyneth Walker's song cycle, *The Promised Land*, which was composed for both Ms. Areyzaga and the ESO, also concludes with a vision of heaven. We are proud to present this exciting world premiere. Tickets and information at: evanstonsymphony.org or at 847/864-8804.

Feb 1-28 African-American History Month

Events at the Evanston Public Libraries and City Community Centers will be posted online at epl.org and cityofevanston.org prior to Feb. 1.

Feb 17 Fifth Ward Meeting

7 p.m., Fleetwood-Jourdain Community Center.



The City of Evanston has teamed up with the Citizen Utility Board's Energy Saver program to help you save money on your electric bills.

Sign-up, log in and start saving at
CUBenergysaver.com

City of Evanston Water Rates Still Cheaper than Others

For the first time since 1998, most residents will see an increase in their water rate. Effective January 1, 2011, the City Council approved a 10% increase in the water rate. A refinancing of the sewer debt was also approved, which will result in an increase on the property tax levy.

The amount property owners pay for water includes two charges – a water rate and a sewer rate. The existing water rate for the City of Evanston is very low compared to surrounding communities. The chart below compares the average rate Evanston residents will pay after the increase compared to some 17 other local municipalities. As you can see, only two communities provide water at a lower rate!

While the rate structure was adjusted in 2006 to reflect demand charges based on meter size, this resulted in a decrease in the overall water rate for most single family home owners and only in-



creased those accounts with larger meter sizes.

After the new rate takes effect, the typical single family home is expected to see their annual water bill change from \$147.92 to \$162.71 – an increase of just \$14.79 per year. This increase will help offset the cost of needed capital improvement projects at the water utility.

Despite this increase, residents can get reliable, safe, wholesome drinking water out of their tap for a cost of less than a penny a gallon. Compared to the cost of bottled water at \$3 - \$4/ gallon, that's a value!

Community	Water Rate/1000 gal
Chicago	\$2.01
Highland Park	\$2.22
Evanston	\$2.23 (as of 1/1/2011)
Buffalo Grove	\$2.40 + \$1.90 monthly fee
Wilmette	\$2.93
Northbrook	\$3.40
Lincolnwood	\$3.53
Skokie	\$3.53
Glenview	\$3.65
Glencoe	\$3.70
Lincolnshire	\$4.08
Deerfield	\$4.14
Gurnee	\$4.45
Niles	\$4.59
Wheeling	\$4.62
Arlington Heights	\$4.63
Morton Grove	\$5.16
Lake Forest	\$6.26

3-1-1 Call Center

FROM PAGE 1

- Improving accessibility of City services to all constituents via phone and internet;
- Providing exceptional customer service to all residents, businesses and visitors; and
- Improving staff accountability in providing non-emergency services to constituents.

How does 3-1-1 work?

311 will simplify resident and business access to non-emergency City services and information. Residents and businesses often go through multiple channels (multiple phone calls, transfers, etc) to get desired information or request City services .

311 will provide them with one simple easy to remember number for all non-emergency information and service requests. Whether needing information on an upcoming City event or program, or requesting service for a pothole to be patched, it will be handled through one phone call to one phone number.

Calls will be handled by trained staff members who take ownership of the call and respond through use of a customer relationship management (CRM) software tool. The

CRM tool will have consistent and accurate information pertaining to frequently asked questions allowing the call taker to respond to the caller immediately or appropriately assign the work request to City staff for timely response. It also allows staff to track performance and be more accountable to constituents. 311 will make City operations more efficient and responsive to needs of residents, businesses and visitors.

Beginning March 1, 2011, the 311 call center will be open 7 days a week, 365 days a year from 6 a.m. to 11 p.m. increasing staff's availability to residents 36% from the current regular business hours. Voice mail will be provided for overnight calls and responded to the following day.

Additionally, 311 services will be available on the City's website. Constituents will be able to access an extensive database of frequently asked questions, submit service requests or inquiries which will be routed to responsible staff and track the status of open service requests at any time from the City's website. For more information please visit cityofevanston.org/311.

Vehicle Stickers

FROM PAGE 1

The stickers are available at the Revenue Office in the Lorraine H. Morton Civic Center, 2100 Ridge Ave. Regular business hours for the City's Revenue Office are Monday through Friday from 8:30 a.m. to 5 p.m. Residents are encouraged to purchase their stickers early.

The City will also have vehicle stickers available for purchase at two of its community centers for four weeks ending on December 1:

- Levy Senior Center – 300 Dodge Ave. – Starting Nov. 9

on Tuesdays from 9:30 a.m. to 3 p.m.

- Fleetwood-Jourdain Center – 1655 Foster St. – Starting Nov. 10 on Wednesdays from 10 a.m. to 3 p.m.

Residents can purchase vehicle stickers online on November 1 or print out the sticker application forms to fill out and return. Residents can also pick up a blank form at the City's Revenue Office and mail in their completed forms along with payments. For additional information, call 847/866-2926.

Community Development Block Grant Program helps improve Evanston!



Evanston receives approximately \$2 million in federal Community Development Block Grant (CDBG) funds annually to address housing and economic development needs of low and moderate-income residents and make capital improvements in lower income neighborhoods. Input on how those funds are used from citizens is an important component of our CDBG program.

The Housing and Community Development Act Committee, which oversees the CDBG program, will conduct a public hearing to receive citizen comments on the proposed One Year Action Plan and the CDBG Budget for fiscal year

2011 (which runs from March 1 through December 31, 2011) on Tuesday, December 14, 2010 at 7:30 p.m. in Room 2404 of the Lorraine H. Morton Civic Center, 2100 Ridge Avenue, Evanston, Illinois.

The public hearing is part of the 30-day citizen comment period, an important part of the Citizen Participation Plan. In addition, citizen comments will be accepted in writing at the Lorraine H. Morton Civic Center, 2100 Ridge Avenue, Room 3105, Evanston, Illinois, 60201 and by email at cdbg@cityofevanston.org.

To get all the updates on CDBG via email, go to cityofevanston.org and sign-up under the "Newsletters" section of the home page.

City Partners with Community Not-for-profits and Schools

The City of Evanston is happy to announce its partnership with Evanston Community Foundation, Northwestern University and School District 202 in promoting volunteerism in Evanston. Through this collaboration, the City and its partners will introduce a community web-based volunteer software platform. The web-based application will allow Evanston agencies to recruit, manage, and organize volunteer opportunities online.

Also, volunteers will have the capability to view and select opportunities online by agency, interest, event and availability. Finding volunteer opportunities in Evanston will be a click away. This user-

friendly initiative is part of the Volunteer Evanston program and will launch in January 2011.



Are you looking for ways to strengthen and enhance City services? The City of Evanston Volunteer Program provides many service opportunities for you within City government. Visit: cityofevanston.org/volunteer or call 847/448-8266 to find out more.

NU Camp Scholarship Program for Evanston Youth a Success



In 2003, the Office of Community Relations and Northwestern University

Athletic Department reached out to NU coaches to ask them if they would be interested in providing scholarships for Evanston kids who would otherwise never have the opportunity to attend summer camp or receive professional training in a sport.

The response was both immediate and heartwarming. Coaches from 13 teams provided 33 scholarships during the first year. NU reached out to two local organizations, The Youth Organization Umbrella (Y.O.U.) and Family Focus to identify youth who would be appropriate for each camp.

Since then, the program has gradually expanded. In 2009 there were 60 scholarships and in 2010 coaches offered 80 scholarships in 14 sports to local youth: softball; field hockey 1; men's and women's tennis; men's and women's soccer; baseball; swimming; men's and women's basketball; golf; volleyball; wrestling; lacrosse; and fencing.

Two years ago, the Fleetwood-Jourdain Center joined Y.O.U and Family Focus in helping identify scholarship recipients. The scholarships are fully subsidized and allow these children an opportunity to be part of a new experience. Most of these camps are conducted for 3-5 days from the end of June through July and use the resources at NU fields and sports facilities.

Fleetwood-Jourdain Center Manager, Betsy Jenkins said "This program is very benefi-

cial because NU staff and coaches work really well with our kids and the experience is very individualized. They really get to know the kids."

She believes the camps provide participants training at a much higher level. Many of the kids were introduced to new sports. "Two youth were part of the fencing camp. We didn't know how that would work out but the coaches really took them under their wings. They learned and enjoyed themselves at the same time."

When asked why she believes the camps were so well received by the children she responded, "They were never singled out for being on a scholarship. They were part of the program just like any other child." The Fleetwood staff dropped off and picked up the participants so that transportation would not be an issue. "This experience was one that helped the children grow, learn and relate to college students in their own hometown. It encourages them to think about higher education," added Jenkins.

Families and their kids gave rave reviews about their experiences. For many families, this might be the very first time that anyone has participated in a program at a university. NU views this as an opportunity to teach children in the community about sportsmanship and teamwork, to actively engage youth to participate in sports throughout their school years, and to hopefully consider attending college after they graduate.

Heating Safety

There is something heart warming about the winter months and curling up with a good book by the fireplace. But did you know that heating equipment is a leading cause of home fire deaths? With a few simple safety tips and precautions you can prevent most heating fires from happening.

Be Warm & Safe This Winter!

- »» Keep anything that can burn at least three-feet away from heating equipment, like the furnace, fireplace, wood stove, or portable space heater.
- »» Have a three-foot “kid-free zone” around open fires and space heaters.
- »» Never use your oven to heat your home.
- »» Have a qualified professional install stationary space heating equipment, water heaters or central heating equipment according to the local codes and manufacturer’s instructions.
- »» Have heating equipment and chimneys cleaned and inspected every year by a qualified professional.
- »» Remember to turn portable heaters off when leaving the room or going to bed.
- »» Always use the right kind of fuel, specified by the manufacturer, for fuel burning space heaters.
- »» Make sure the fireplace has a sturdy screen to stop sparks from flying into the room. Ashes should be cool before putting them in a metal container. Keep the container a safe distance away from your home.
- »» Test smoke alarms monthly.



Heating Equipment Tips

Install wood burning stoves following manufacturer’s instructions or have a professional do the installation. All fuel-burning equipment should be vented to the outside to avoid carbon monoxide (CO) poisoning.

Install and maintain CO alarms to avoid the risk of CO poisoning. If you smell gas in your gas heater, do not light the appliance. Leave the home immediately and call your local fire department or gas company.



FACT

Half of home heating fires are reported during the months of **December, January** and **February**.

Christmas Tree Safety

As you deck the halls this holiday season, be fire smart. A small fire that spreads to a Christmas tree can grow large very quickly.



Picking The Tree

- »» If you have an artificial tree, be sure it is labeled, certified, or identified by the manufacturer as fire-retardant.
- »» Choose a tree with fresh, green needles that do not fall off when touched.

Placing the tree

- »» Before placing the tree in the stand, cut 1–2” from the base of the trunk.
- »» Make sure the tree is at least three feet away from any heat source, fireplaces, radiators, candles, heat vents or lights.
- »» Make sure the tree is not blocking an exit.
- »» Add water to the tree stand. Be sure to add water daily.

Lighting the tree

- »» Use lights that have the label of an independent testing laboratory. Some lights are only for indoor or outdoor use.
- »» Replace any string of lights with worn or broken cords or loose bulb connections. Connect no more than three strands of mini string sets and a maximum of 50 bulbs for screw-in bulbs.
- »» **Never use lit candles to decorate the tree.**
- »» Always turn off Christmas tree lights before leaving home or going to bed.

After Christmas

This coming holiday season, crews will pick up trees beginning Dec. 27, and continue for five consecutive weeks. All trees should be placed on the parkways, as trees will not be picked up from alleys or private property. Trees will be picked up on the same day of the week as your normal refuse and recycling during the weeks of Dec. 27; Jan. 3, 10, 17 and 24. This gives residents the flexibility to take down a tree when it’s convenient. Please remove all lights and decorations, and do not place a tree in a plastic bag, as this material can damage the equipment used to convert the trees into mulch.

FACTS

- ! Each year, fire departments respond to roughly 200 structure fires caused by Christmas trees.
- ! Two out of five home Christmas tree fires are caused by electrical problems.
- ! A heat source too close to the tree causes one quarter of the fires.

Author Programs

FOUR BLOCKS FROM BARACK: RACE, CLASS AND NEIGHBORHOOD CHANGE ON CHICAGO'S SOUTH SIDE

JAN 13

BY MARY PATTILLO

The North Kenwood-Oakland neighborhood begins 4 blocks from Barack Obama's South Side home. Those four blocks meant a world of difference in the racial and class composition of the two neighborhoods up until the 1980s when investors, developers, city planners and elected officials redefined a predominately black, poor neighborhood into "prime real estate." Mary Pattillo, professor of African-American Studies at Northwestern University, will describe the changes there within a historical context, emphasizing the role of federal and local housing policies that are changing the face of Chicago's South Side.

CULTURE OF OPPORTUNITY

JAN 23

BY REBECCA JANOWITZ

Author's portrait of Hyde Park-the Chicago South Side neighborhood long noted for its progressive politics-offers an expert, insider's social and political perspective on this intriguing community that in many ways nurtured Barack Obama's political ca-

reer and made possible his run for the presidency. Sixty years ago-due to a major community grassroots organizing effort, followed by a publicly funded urban renewal program-the Hyde Park-Kenwood area of Chicago emerged as a diverse, politically confident community in a key lakefront location within a city noted for its segregated neighborhoods, cultivating a rich and congenial cultural tradition.

WHAT WAS SO VICTORIAN ABOUT THE VICTORIANS?

FEB 8

BY MARY FINN

"Victorian" evokes prissy, angelic women and mustachioed, empire building men. As with all cultural stereotypes (the greatest generation, the silent generation, boomers, gen X, millennials etc),"Victorian" is as wrong as it is right to describe an age.

Northwestern professor Mary Finn will talk about how the Victorian "brand" emerged as the result of strategic marketing by the monarchy. She will highlight a number of Victorian era writers and artists whose work demonstrates that the period was not nearly as "Victorian" as later generations liked to think.

All these events will be held at the Main Library

Middle East Peace:

In conjunction with Neighbors for Peace, EPL is proud to present a 2 part series on Israeli/Palestinian Peace Issues.



an Elusive Goal?

DEC 11

Joel Finkel of Jewish Voices for Peace presents an overview of the troubled history of the region. 2 p.m., Community Meeting Room, Main Library.

JAN 16

Palestinian activist and writer Ali Abunimah, author of *One Country: A Bold Proposal to End the Israeli-Palestinian Impasse*, and Rabbi Brant Rosen of the Evanston Jewish Reconstructionist Congregation and Rabbis for Human Rights present a dialogue on the way forward between Palestinians and Jews. 3 p.m., Community Meeting Room, Main Library.

New Spanish Resources at EPL!

You might have noticed some changes at EPL. We've moved the Spanish section to a central location on the second floor, and we've developed two new program series in Spanish:

Canciones, Cuentos y Yoga con Sr. Rick y Srta Julieta y Sra Nancy a family song and story program, will take place the second Wednesday of every month in the Barbara Friedberg Storytelling Room in the Main Library. The first program will be on Wednesday, November 10 at 7 p.m.

A Drop-In Basic Computer Class in Spanish will be of-

fered in the third floor Computer Lab every Friday at 4 p.m. The first drop-in session will be on Friday, October 22 at 4 p.m.

We are gaining access to a variety of Spanish resources, too! From inside the library, or by using your library card at home you can read full text articles in Spanish from La Raza through ProQuest Newsstand.

Our BIGGEST piece of news is that we have added a Spanish section to our library website! To explore it a bit, follow the Español link in the QuickLinks section on our home page at www.epl.org.

Meeting Services at Evanston Public Library

Discover the meeting service possibilities offered at EPL.

The Library offers a range of free services for small groups needing to meet in downtown Evanston.

For more information, call 847/448-8630.



**¡VEN DESCUBRE
TU BIBLIOTECA!**
LA BIBLIOTECA PÚBLICA DE EVANSTON

What Residents Need to Know When it Snows *in effect Dec. 1st through March 31st*

Snow Route Parking Ban after an accumulation of 2 inches of snow

Main thoroughfares in Evanston are designated as Snow Routes and are cleared first.

Permanent red, white and blue signs are posted to indicate that parking is illegal on these streets between **11 p.m. and 6 a.m.** after the accumulation of at least two inches of snow.

The City's emergency Sirens will sound at 8:15 p.m. on nights snow route parking bans are in effect.

Keep in mind that snow plows may need to make multiple passes, therefore continue to abide by the signs.

The fine for violating the snow route-parking ban is \$50 plus towing and storage charges. Snow route parking bans can be in effect for one night or more, depending on the snowfall and clean-up operations.

If you move your car to a nearby side street, be sure to follow the snow clearing regulations for that side street.

Snow Emergency, side streets after an accumulation of 4 inches of snow

SIMPLE RULES:

- * Anticipate Snow Route Parking Bans and Snow Emergencies. If the siren sounds, move your car.
- * During Snow Route Parking Bans and Snow Emergencies, park in the appropriate location.
- * Clear your sidewalks of snow and ice.
- * Clear parking lots and driveways for which you are responsible, **without pushing snow into adjacent streets, alleys or side walks.**

Snow emergencies apply to streets with parking on both sides which are not posted as Snow Routes and are plowed over a two-day period; however Snow Emergencies may be extended if conditions require it.

DO NOT PARK ON: the even numbered side of the street on even days; or Odd numbered side of the street on odd days from **8 a.m. to 6 p.m.** on most residential streets.

The city's emergency sirens will sound at 7:15 a.m. and 12:15 p.m. on Snow Emergency days.

Cars parked illegally are subject to ticketing and towing. If towed, your car will be returned to the vicinity from which it was towed. For vehicles that are towed, the fine is \$100; if you are ticketed only, the fee is \$35.

Residential snow removal operations are conducted in accordance with the date even if a snow emergency is not in effect. Please help us by moving your car accordingly.

Mounds of snow left along the curb by City plows are unavoidable. Please understand that work crews cannot stop to clear driveways as this occurs.

Curbs, driveways & alleys

Though the City does not plow alleys, the City continues to remove garbage and recycling. Please clear snow to allow access to your containers so crews can empty them.

To have an alley plowed, ask neighbors about sharing the cost of one of the many private plowing companies listed in the Yellow Pages.

Sidewalks & parking lots

Homeowners & businesses are responsible for clearing sidewalks adjacent to their property within 24 hours after ANY snowfall. If snow is packed and difficult to remove, please use salt or sand to make sidewalks passable. Landlords are responsible



Driving during snow removal operations: Give snow plows enough room to do their jobs safely:

- * **Don't follow too closely behind the plow;**
- * **Don't pass a snow plow on the right;**
- * **Slow down!**

Remember that visibility may be reduced due to blowing snow caused by plowing.

for keeping sidewalks, parking lots and all common areas, including open stairwells, free from all hazardous conditions at all times.

Sidewalks should be completely cleared to allow everyone, including people with disabilities and the elderly, to travel freely using the sidewalks instead of the street.

Removal of snow and ice from the side-walks, curb cuts and parking lots can help to prevent needless accidents and injuries. Also be aware of elderly or disabled neighbors that can not shovel their own walks and offer to help.

All residents should use extra caution while shoveling wet and heavy snow.

Take a moment to verify Evanston's snow situation:

- * Call the snow line: 847-86-4-SNOW (7669)
- * Cable Channel 16
- * www.cityofevanston.org
- * WPXZ-497 AM Radio 1650
- * e-News for updates via e-mail at: cityofevanston.org/newsletter;
- * Facebook & Twitter by signing up at: cityofevanston.org.
- * Inquiries: 847/866-2940