Investing in Illinois: A Nicor Gas System Improvement Initiative is a multi-year initiative to modernize aging natural gas infrastructure. Nicor Gas will be modernizing the system that delivers natural gas safely and reliably to your neighborhood and we want to keep you informed of our work. As we mentioned in our newsletter dated March 9, 2016, in April we will begin the installation of new natural gas main in your neighborhood. The steps involved in this next phase of work are described below.

Install the Natural Gas Main
April 18, 2016
Nicor Gas’ subcontractor, NPL, will install a new natural gas main in your neighborhood.

Install the Natural Gas Line
May 18, 2016
Nicor Gas’ subcontractor, NPL, will install a new natural gas line that connects your property to the natural gas main.

Connect the System & Retire Facilities
June 18, 2016
Nicor Gas’ subcontractor, United Meters, will contact you to schedule an appointment to move your natural gas meter outside and reconfigure your inside piping. Your natural gas will remain off for approximately three hours. If there is more than one meter, the process may take longer. As a safety measure, we will remove or seal the retired natural gas line at the point it enters your property.

Restore Landscaping & Pavement
September 30, 2016
We understand that you value the appearance of your property. Nicor Gas will restore landscaping and paving impacted by our construction to the condition in which we found it. Temporary restoration of some areas may be necessary until permanent restoration can be completed.

For Your Safety
These improvements are part of the Natural Gas Consumer, Safety & Reliability Act and costs are recovered under the Qualified Infrastructure Charge. All Nicor Gas employees and contractors will have Nicor Gas or AGL Resources-issued ID cards and will present them if requested.

Our Commitment
We take great care in implementing construction practices that limit disturbances and we understand your time is valuable. We appreciate your understanding and thank you for allowing us to continue to provide you with safe and reliable natural gas service.