City Offers Neptune IQ Water Usage Management Tool

City of Evanston water customers can now monitor their utility accounts and water usage in real time with a new FREE tool!

What’s your “water IQ?” Did you know that a “running” toilet can waste more than 200 gallons a day and add $60 to your monthly water bill?

If you want to know how much water you used during a particular time period or how much more water was used on a day you set out the lawn sprinkler, check out the City of Evanston’s new cloud-based, online data management and reporting service.

The dashboard displays your account’s daily water consumption in cubic feet (a conversion to gallons is coming soon!) in context with weather data (temperature and precipitation). Data can be displayed in graph or table format, and a “daily water budget” is calculated based on your usage each day of the week. The tool also allows you to compare water usage during a particular period to your average use.

Finally, for more peace of mind, you can set up the alert system to send you an email if the tool detects a leak or backflow problem!

There is no fee to use the service and all you need is access to the Internet.

Interested? See the easy instructions below.

It’s so easy to register for the Neptune IQ Water Usage Management Tool

1. Please have your most recent utility bill ready and go to cityofevanston.org/ebill/login.asp
2. Click on Neptune Water Usage Management
3. Click on “First Time User? Please register here.”
   Note: Everyone will be a first-time user; other Utilities emails/passwords will not work
4. Follow steps 1 and 2
5. Wait for an email confirmation, then click on the link in the email to begin
6. If you need assistance, there is a “help” button in the upper right corner that will guide you through the screens.

For additional information, please call/text 847-448-4311 or email water@cityofevanston.org. For convenience, residents can call 3-1-1 while in Evanston.
Narrow date range here to see daily/hourly usage.