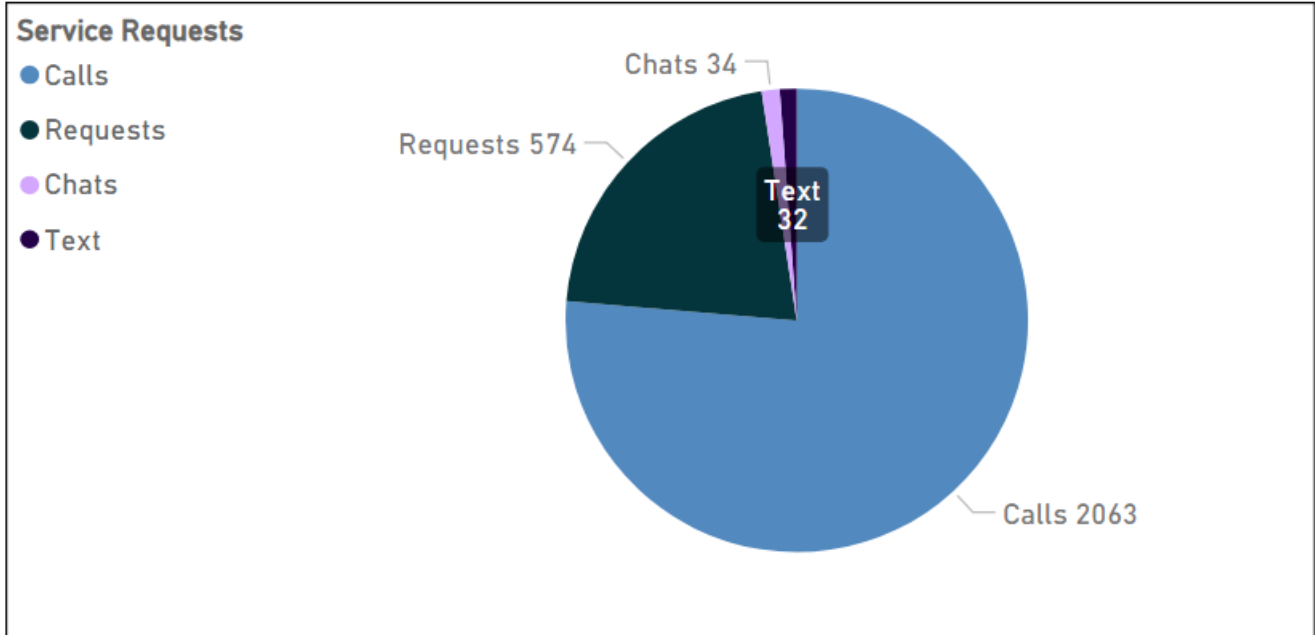




Weekly Report

March 21 - 27, 2019



Percentage Change From Last Week

Service Requests	Difference
Chats	3.00 %
Calls	- 11.00 %
Requests	- 24.00 %
Text	- 32.00 %

Trending

Tax Appeal Appointments

Yard Waste Pick Up Information

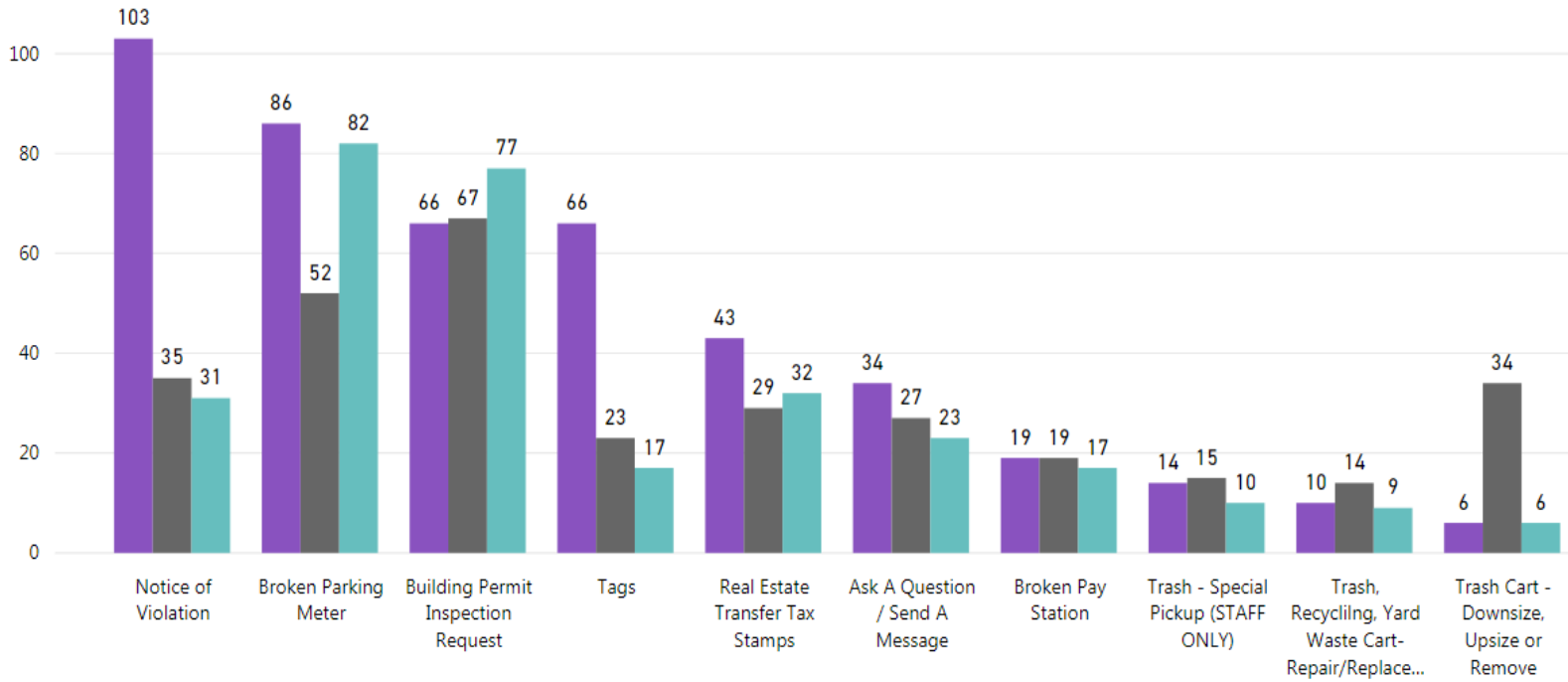
Down Sizing Carts



Weekly Report

March 21 - 27, 2019

● Last Week (March 14-20) ● This Week (March 21-27) ● Two Weeks (March 7-13)



Missed Garbage Pickup

This week 7; Last week 13

Below 3 year avg. of 14.2

Missed Recycling Pickup

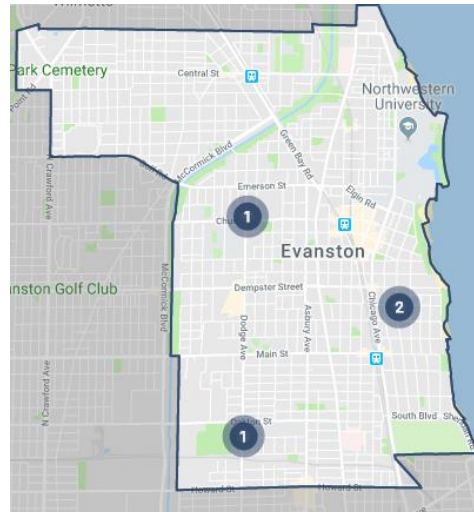
This week 4; Last week 0

Below 3 year avg. of 13.1

Rodents/Rats

This week 9; Last week 5

Below 3 year avg. of 20.3



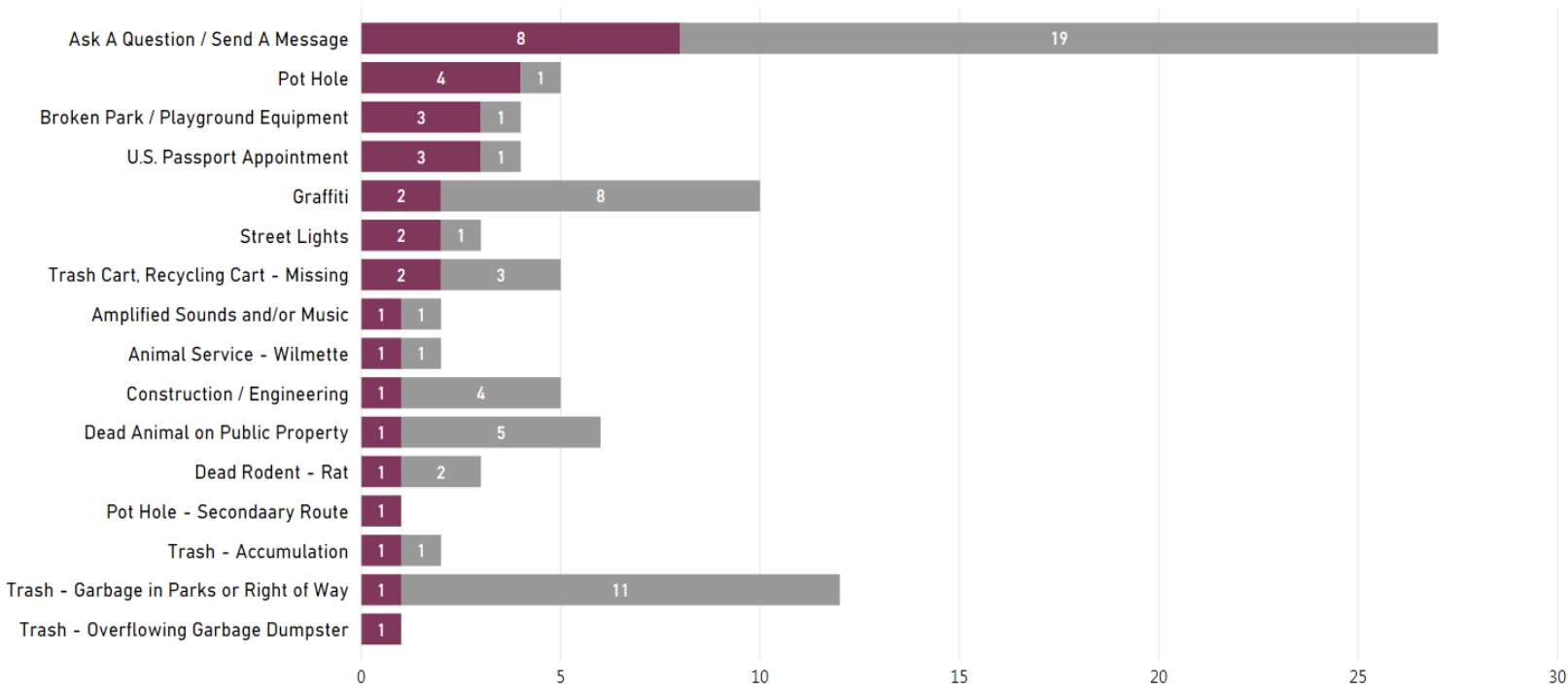


Weekly Report

March 21 - 27, 2019

SLA Analysis

● # Late ● # OnTime



Upcoming Events—April

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
1 6:00 PM Rules Committee 6:30 PM Special City Council Meeting 7:00 PM Human Services Committee	2 7:00 PM Board of Ethics	3 2:30 PM Design and Project Review Committee	4 4:00 PM Opportunity Works Internship Event 7:00 PM Housing and Homelessness Commission 7:00 PM 3rd Ward Special Town Hall Meeting	5	6 8:00 AM Indoor Farmers' Market 9:00 AM Spring Flea Market 9:00 AM Breaking the Ice: Mental Health Discussion 6:00 PM Tails in Bloom Gala 7:30 PM Evanston Laughs	7 3:00 PM North Shore Choral Society Benefit



Weekly Report

March 21 - 27, 2019