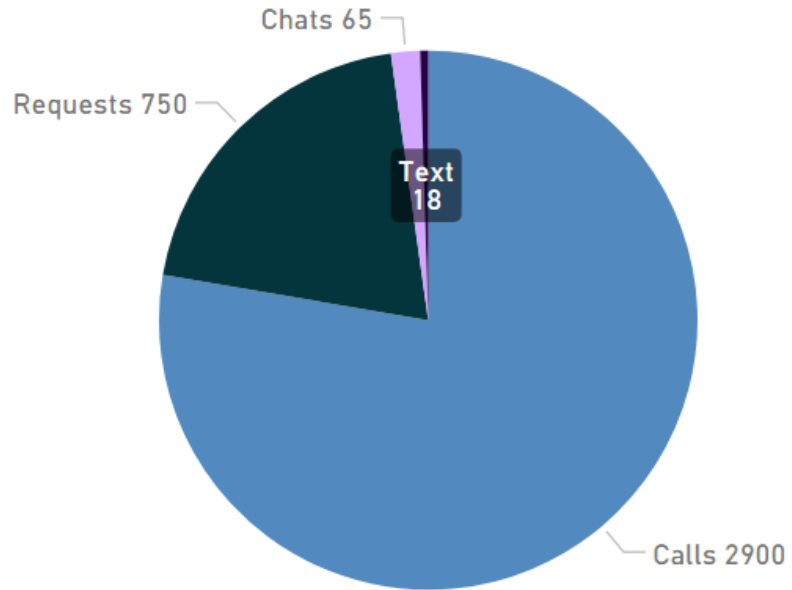


July 3-10, 2019

This report includes an extra day due to the holiday

Service Requests

- Calls
- Requests
- Chats
- Text



| Percentage Change From Last Week | |
|----------------------------------|------------|
| Service Requests | Difference |
| | ▼ |
| Calls | 38.00 % |
| Chats | 23.00 % |
| Requests | 23.00 % |
| Text | -33.00 % |

Trending

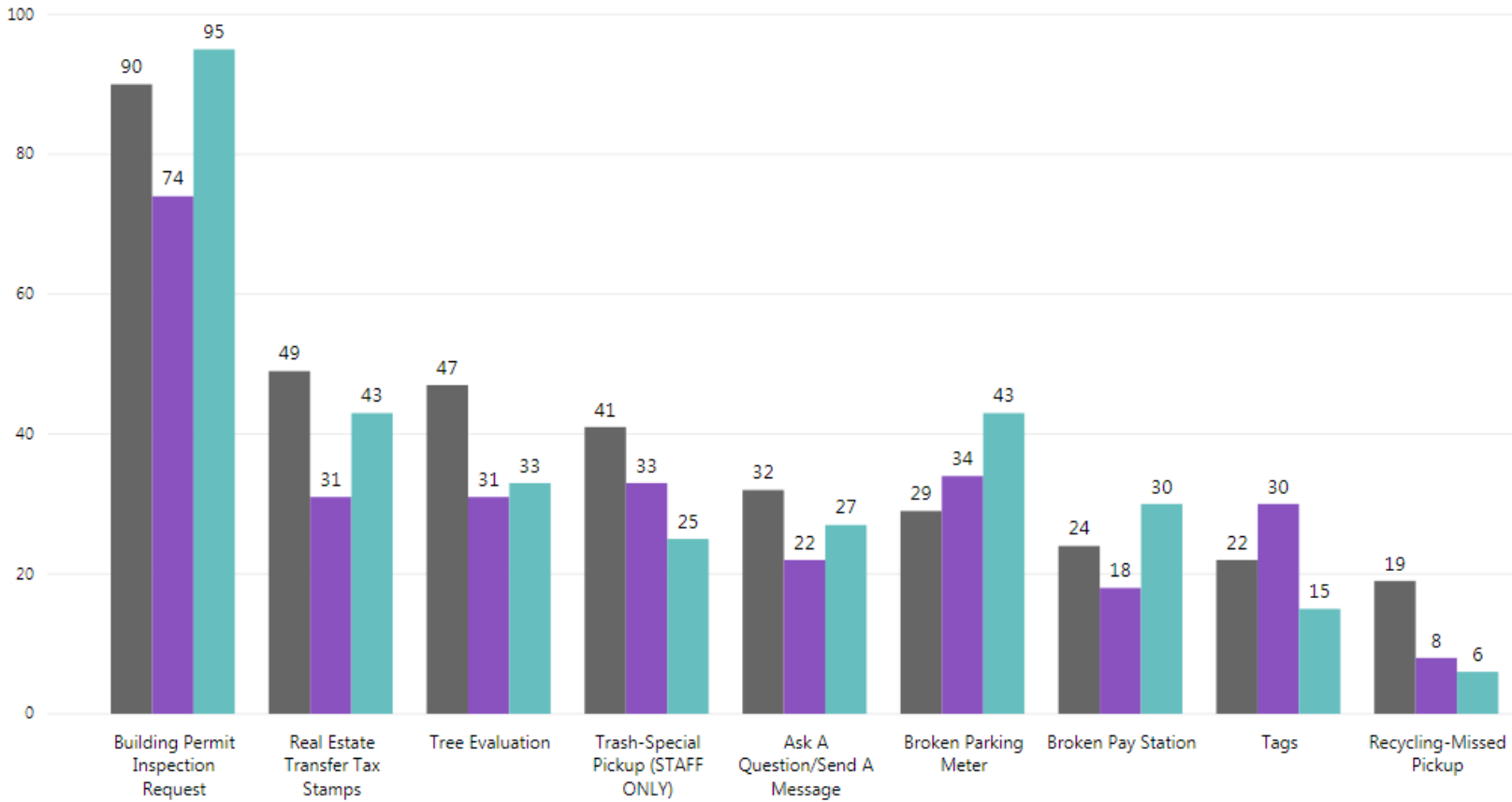
Tree Evaluations
Special Pick Ups



Weekly Report

July 3-10, 2019

● This Week (July 3-10) ● Last Week (June 27-July 2) ● Two Weeks (June 20-26)



Missed Garbage Pickup

This week 11; Last week 6
Below 3 year avg. of 14.2

Missed Recycling Pickup

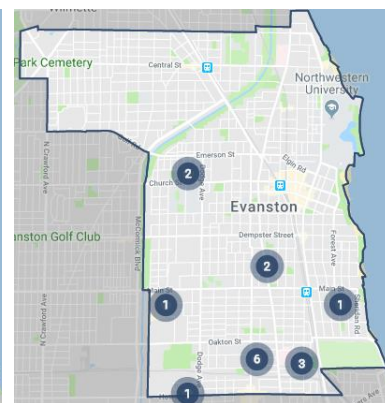
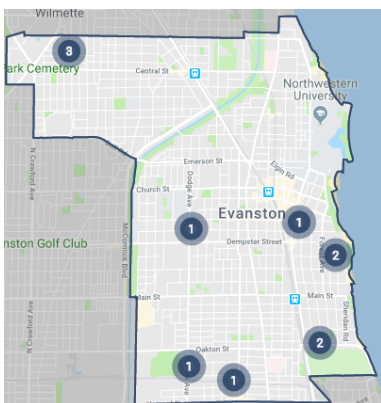
This week 19; Last week 11
Above 3 year avg. of 13.1

Missed Yard Waste

This Week 10; Last Week 5
Below 3 year avg. of 11

Rodents/Rats

This week 16; Last week 13
Below 3 year avg. of 20.3



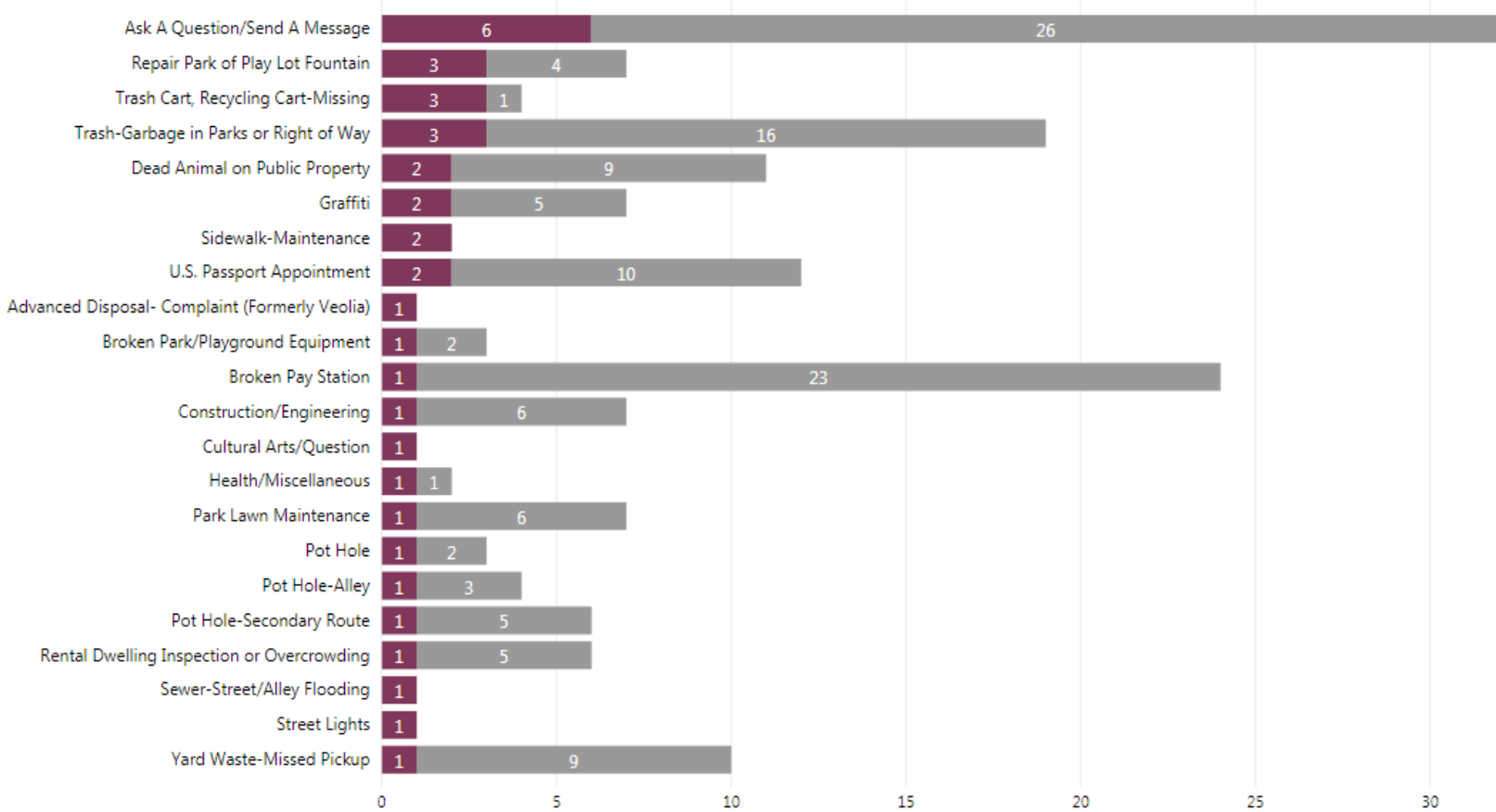


Weekly Report

July 3-10, 2019

SLA Analysis

● # Late ● # OnTime



Upcoming Events— July

| MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY | SUNDAY |
|---|---|---|--|-----------|--|---|
| 15 4:15 PM Ethics Subcommittee of the Rules Committee 6:00 PM City Council | 16 5:30 PM Food Truck Festival & Starlight Concert - Kevin Purcell and the Nightburners 7:00 PM Housing & Community Development Act Committee - CANCELED 7:00 PM Board of Ethics 7:00 PM Zoning Board of Appeals Meeting | 17 2:30 PM Design and Project Review Committee 6:30 PM M/W/EBE Development Committee 7:00 PM 9th Ward Meeting 7:00 PM Affordable Housing Plan Steering Committee 7:00 PM NU Summer Cinema: Shrek 2 | 18 6:00 PM Parks, Recreation and Community Services Board 6:30 PM Equity & Empowerment Commission 6:30 PM Property Tax Appeal Seminar 7:00 PM Thursday Night Live: Rick Lindy & The Wild Ones | 19 | 20 7:30 AM Downtown Evanston Farmers' Market 7:00 PM Sunset Baby by Dominique Morisseau | 21 10:00 AM Vintage Garage Flea Market 11:00 AM EVP Northshore Challenge Series 3:00 PM Sunset Baby by Dominique Morisseau |