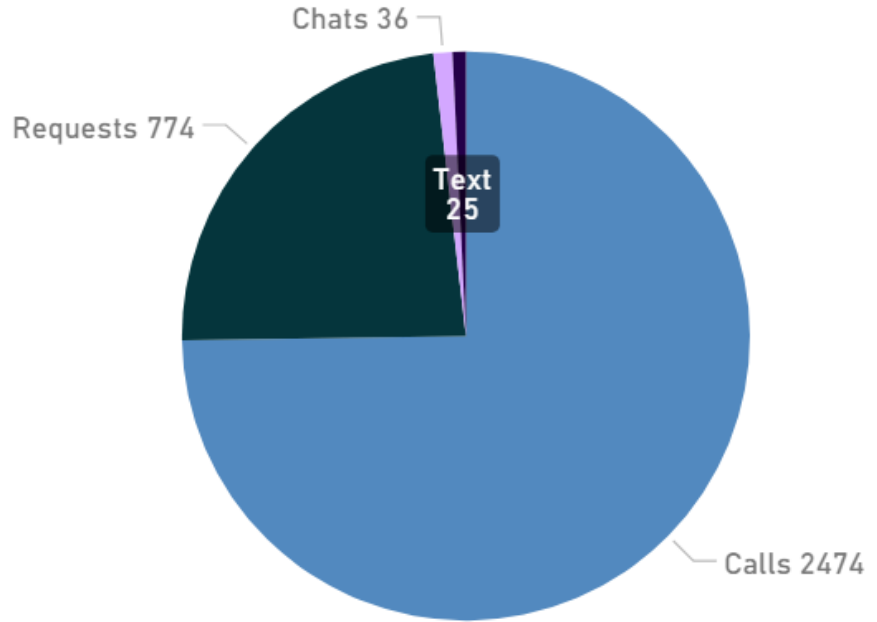


July 11-17, 2019

Service Requests

- Calls
- Requests
- Chats
- Text



Percentage Change From Last Week	
Service Requests	Difference
▲ Calls	-15.00 %
Chats	-45.00 %
Requests	3.00 %
Text	39.00 %

Trending

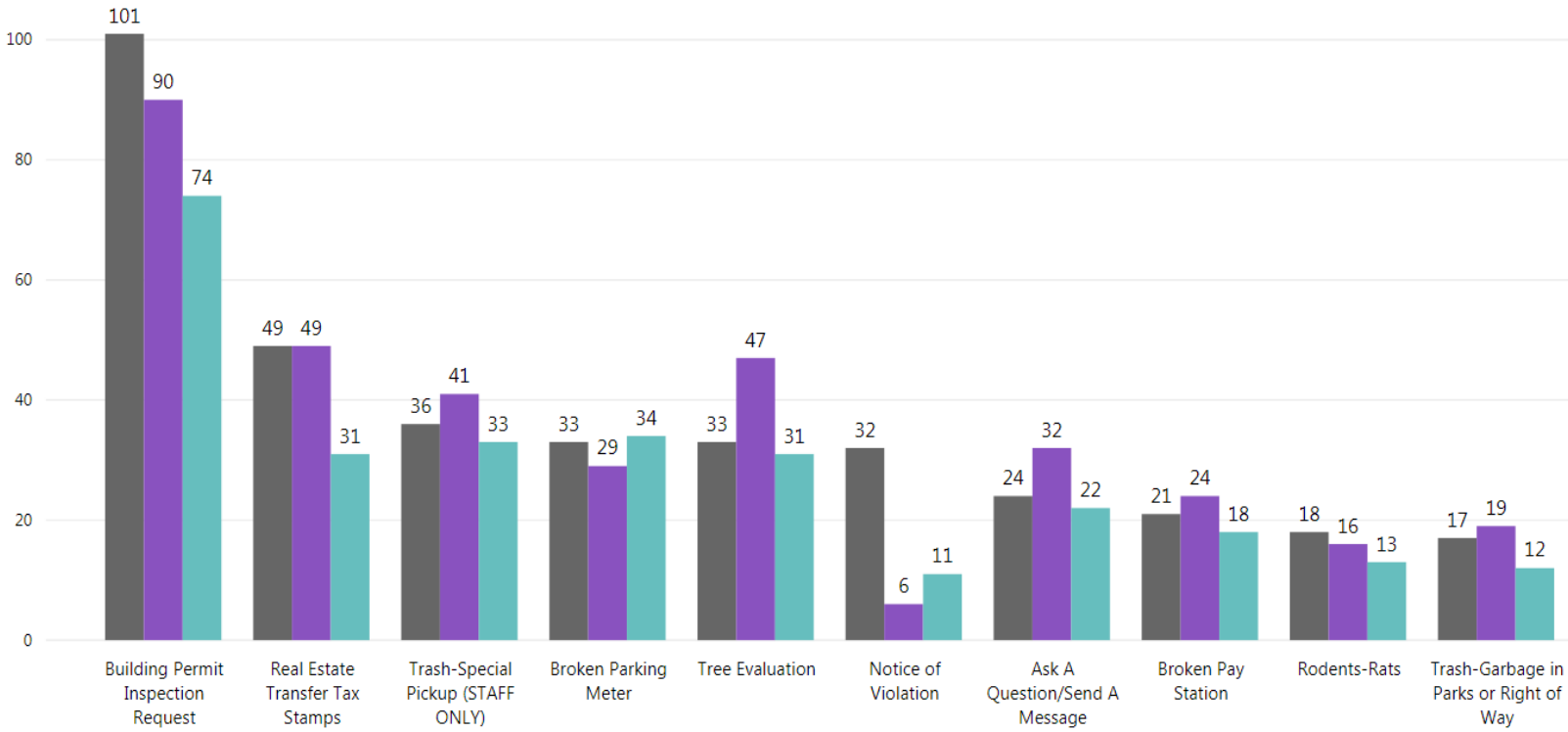
None



Weekly Report

July 11-17, 2019

● This Week (July 11-17) ● Last Week (July 3-10) ● Two Weeks (June 27-July 2)



Missed Garbage Pickup

This week 14; Last week 11
Below 3 year avg. of 14.2

Missed Recycling Pickup

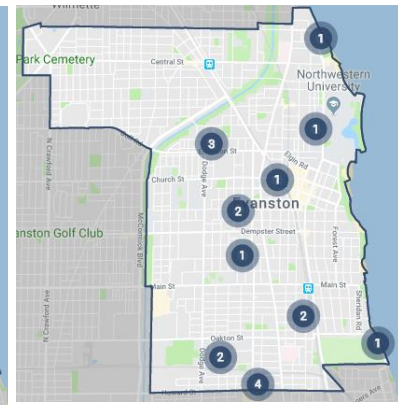
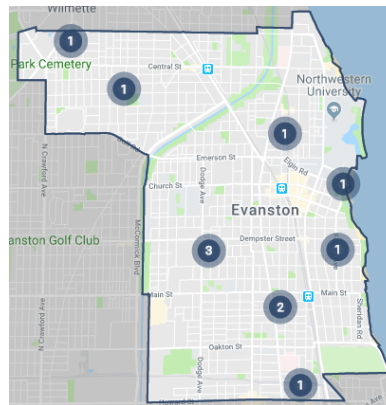
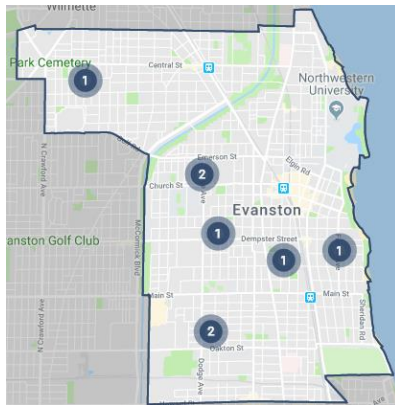
This week 8; Last week 19
Below 3 year avg. of 13.1

Missed Yard Waste

This Week 11; Last Week 10
At 3 year avg. of 11

Rodents/Rats

This week 18; Last week 16
Below 3 year avg. of 20.3



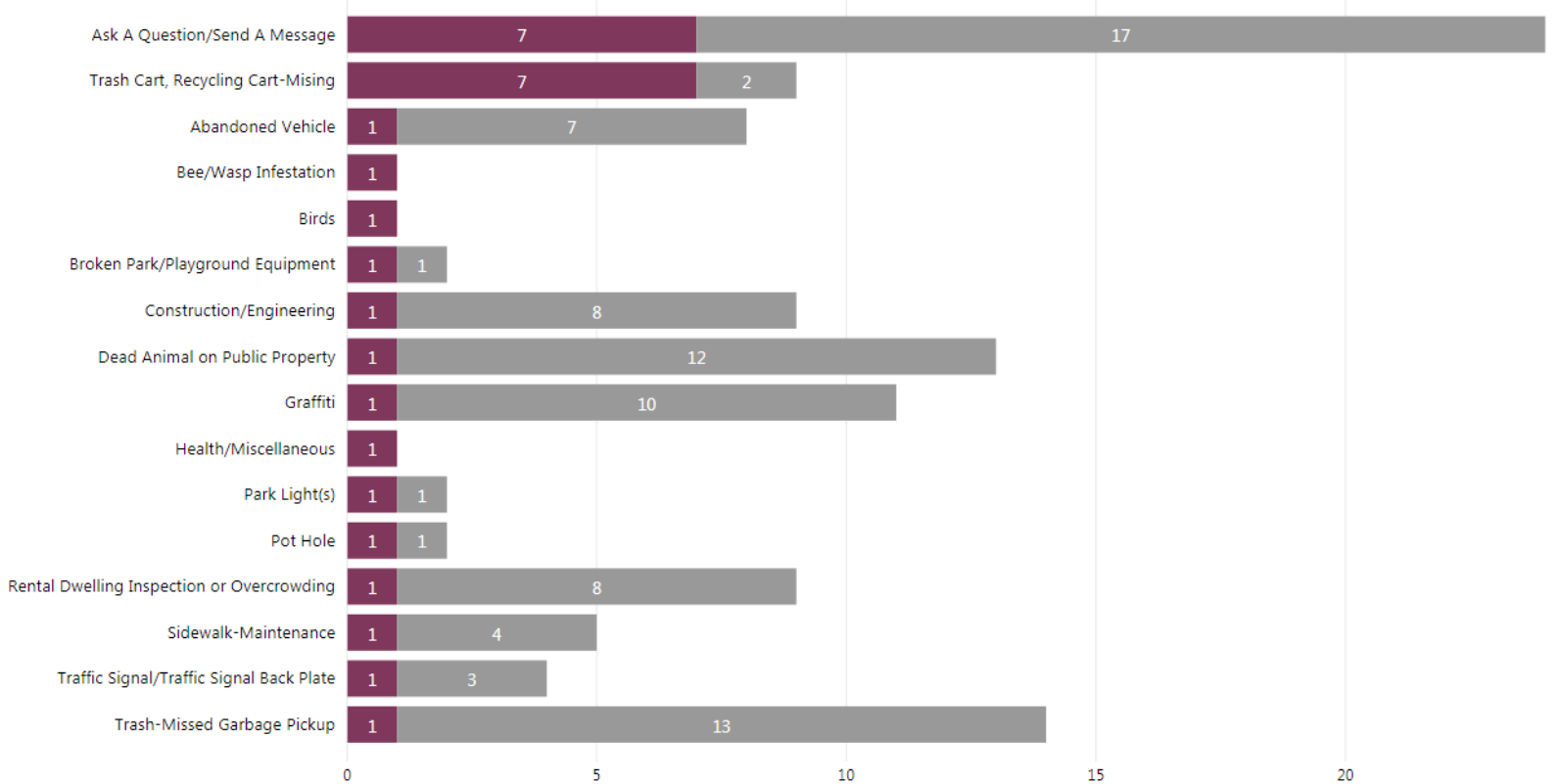


Weekly Report

July 11-17, 2019

SLA Analysis

● # Late ● # OnTime



Upcoming Events— July

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
22 8:30 AM OSHA 10 Construction Certification Course 1:00 PM EFD Remembrance Ceremony 6:00 PM Administration & Public Works Committee 6:45 PM Planning & Development Committee 7:15 PM City Council	23 8:30 AM OSHA 10 Construction Certification Course 2:00 PM Age-Friendly Task Force Meeting 6:30 PM Property Tax Appeal Seminar 7:00 PM Starlight Concerts - Erin Harpe and The Delta Swingers	24 2:30 PM Design and Project Review Committee 6:00 PM Transportation and Parking Committee Meeting 7:00 PM NU Summer Cinema: Spiderman 7:30 PM Economic Development Committee Meeting	25 5:30 PM Emergency Telephone System Board 6:30 PM Evanston Pride Fest at Thursday Night Live! 7:00 PM 3rd Ward Meeting 7:00 PM Thursday Night Live: Chicken Bone	26 5:00 PM Downtown Evanston and Main-Dempster Mile Sidewalk Sale	27 5:00 PM Downtown Evanston and Main-Dempster Mile Sidewalk Sale 7:30 AM Downtown Evanston Farmers' Market 1:00 PM Evanston History Center Ice Cream Social 7:00 PM Sunset Baby by Dominique Morisseau 8:00 PM Starlight Movies - Jurassic World: Fallen Kingdom	28 5:00 PM Downtown Evanston and Main-Dempster Mile Sidewalk Sale 3:00 PM Sunset Baby by Dominique Morisseau