

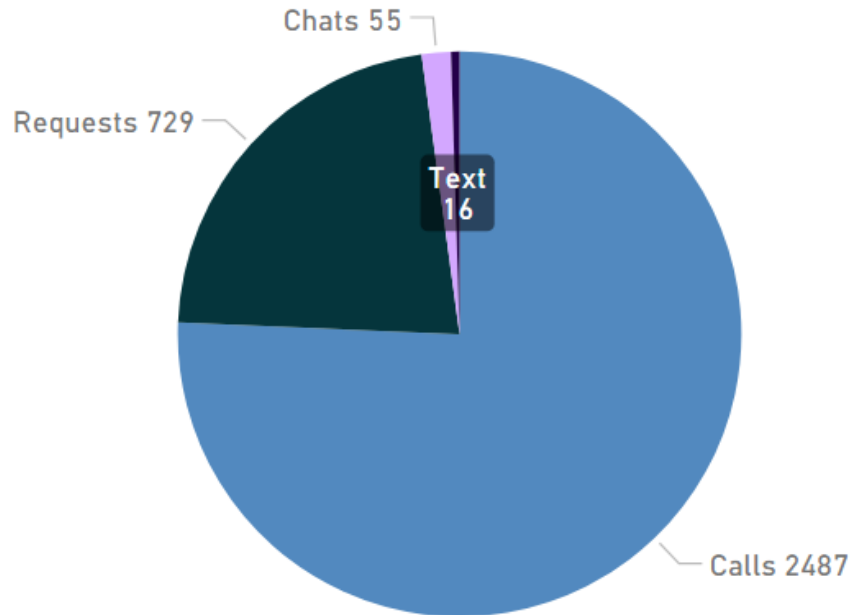


# Weekly Report

July 18-24, 2019

## Service Requests

- Calls
- Requests
- Chats
- Text



Percentage Change From Last Week	
Service Requests	Difference
▲ Calls	1.00 %
Chats	53.00 %
Requests	-6.00 %
Text	-36.00 %

## Trending

- Beach Status
- Cooling Centers
- Tree Trimming

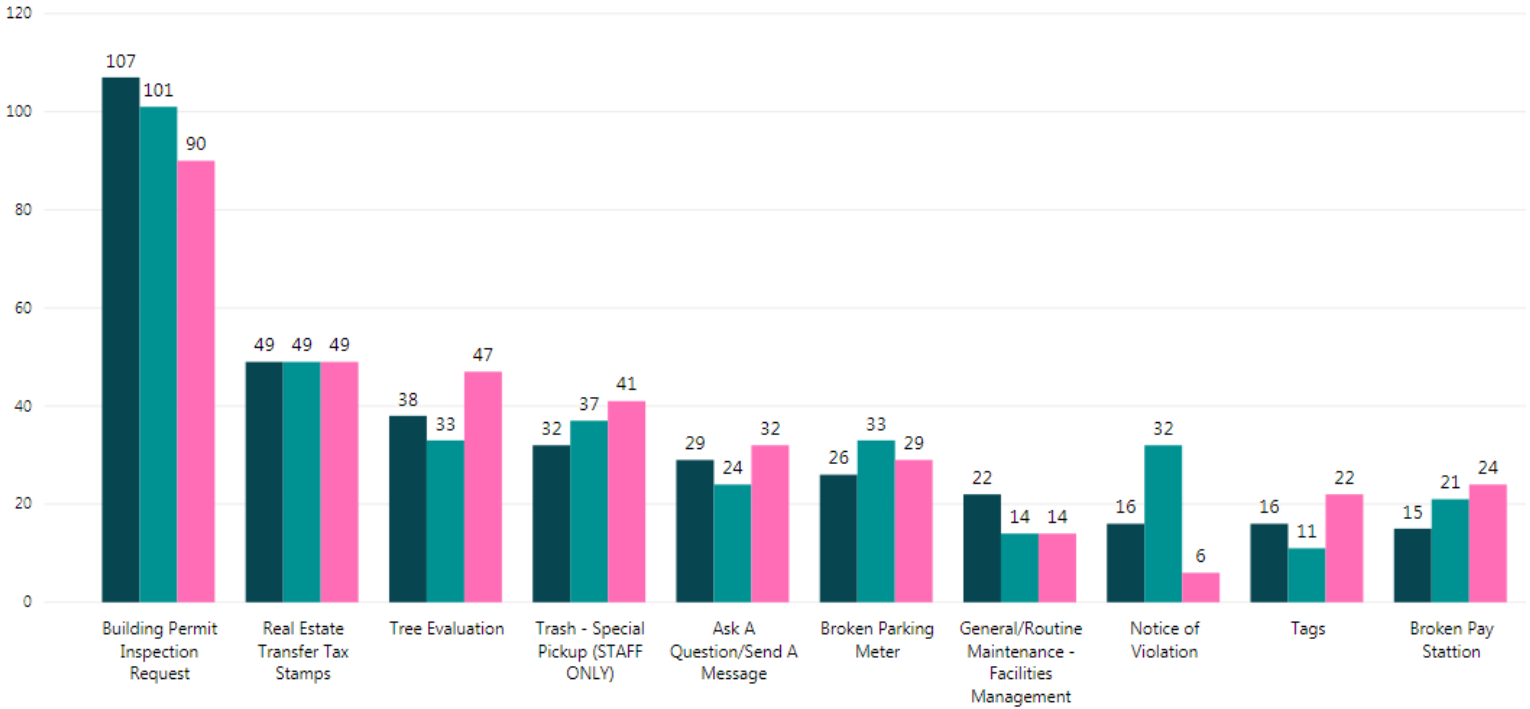
Property Tax Board of Review Appointments



# Weekly Report

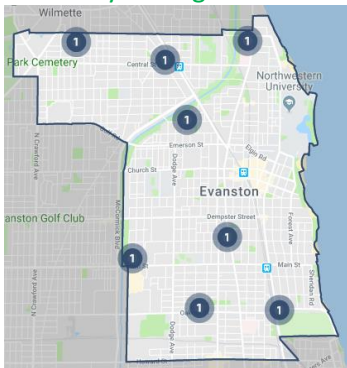
July 18-24, 2019

● This Week (July 18 - 24) ● Last Week (July 11 - 17) ● Two Weeks (July 3 - July 10)



## Missed Garbage Pickup

This week 8; Last week 14  
Below 3 year avg. of 14.2



## Missed Recycling Pickup

This week 11; Last week 8  
Below 3 year avg. of 13.1



## Missed Yard Waste

This week 9; Last week 11  
Below 3 year avg. of 11



## Rodents/Rats

This week 13; Last week 18  
Below 3 year avg. of 20.3



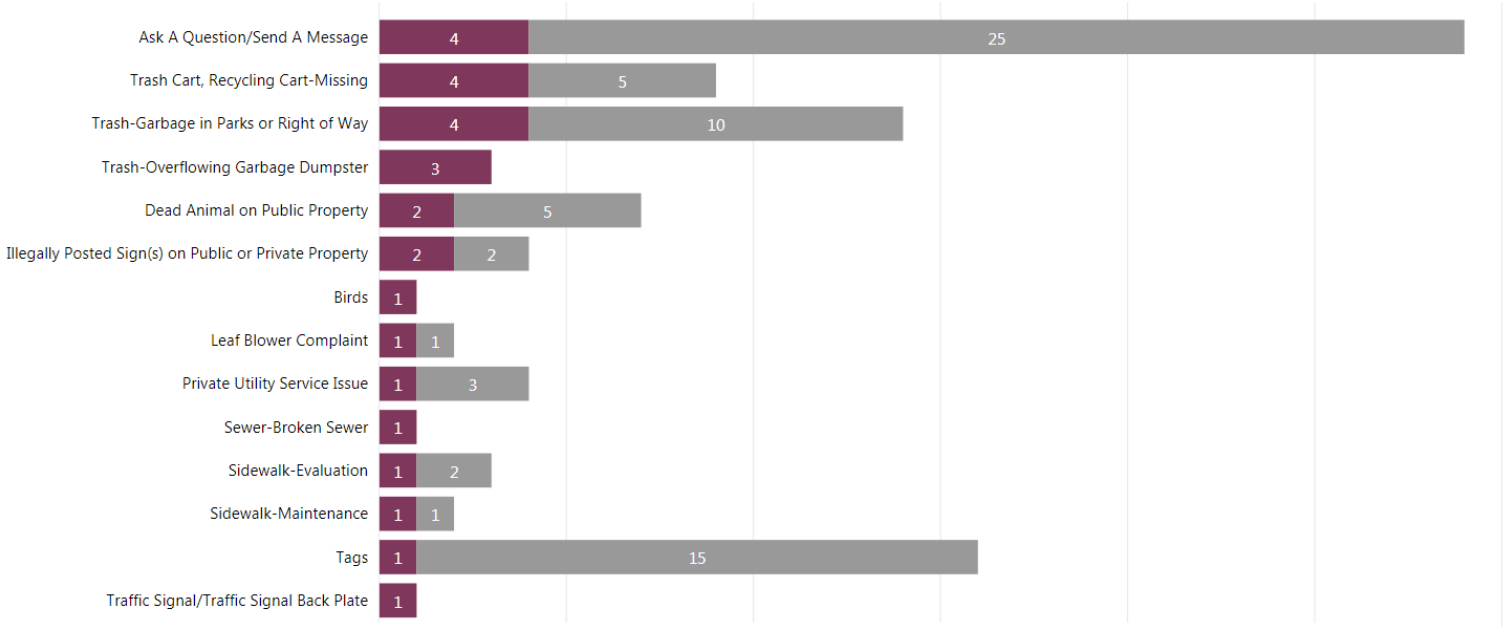


# Weekly Report

July 18-24, 2019

SLA Analysis

● # Late ● # OnTime



## Upcoming Events— July

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
<b>28</b> 5:00 PM <a href="#">Downtown Evanston and Main-Dempster Mile Sidewalk Sale</a>  3:00 PM <a href="#">Sunset Baby by Dominique Morisseau</a>	<b>29</b> 6:00 PM <a href="#">5th Ward Special Meeting</a>	<b>30</b> 6:30 PM <a href="#">8th Ward Meeting</a>  7:00 PM <a href="#">Starlight Concerts - Chicago Soul Jazz Collective</a>	<b>31</b> 2:30 PM <a href="#">Design and Project Review Committee</a>  5:30 PM <a href="#">Restorative Justice Training</a>  7:00 PM <a href="#">NU Summer Cinema: Little</a>	<b>1</b> 6:00 PM <a href="#">First Time Home Buyer Workshop</a>  7:00 PM <a href="#">Housing and Homelessness Commission</a>  7:00 PM <a href="#">Thursday Night Live: Kaleidoscope Eyes</a>	<b>2</b> 5:30 AM <a href="#">Main Street Summer Concert Series</a>	<b>3</b> 7:30 AM <a href="#">Downtown Evanston Farmers' Market</a>  9:00 AM <a href="#">Pollinator Palooza</a>  3:30 PM <a href="#">Northwestern Community Picnic and Movie Night</a>