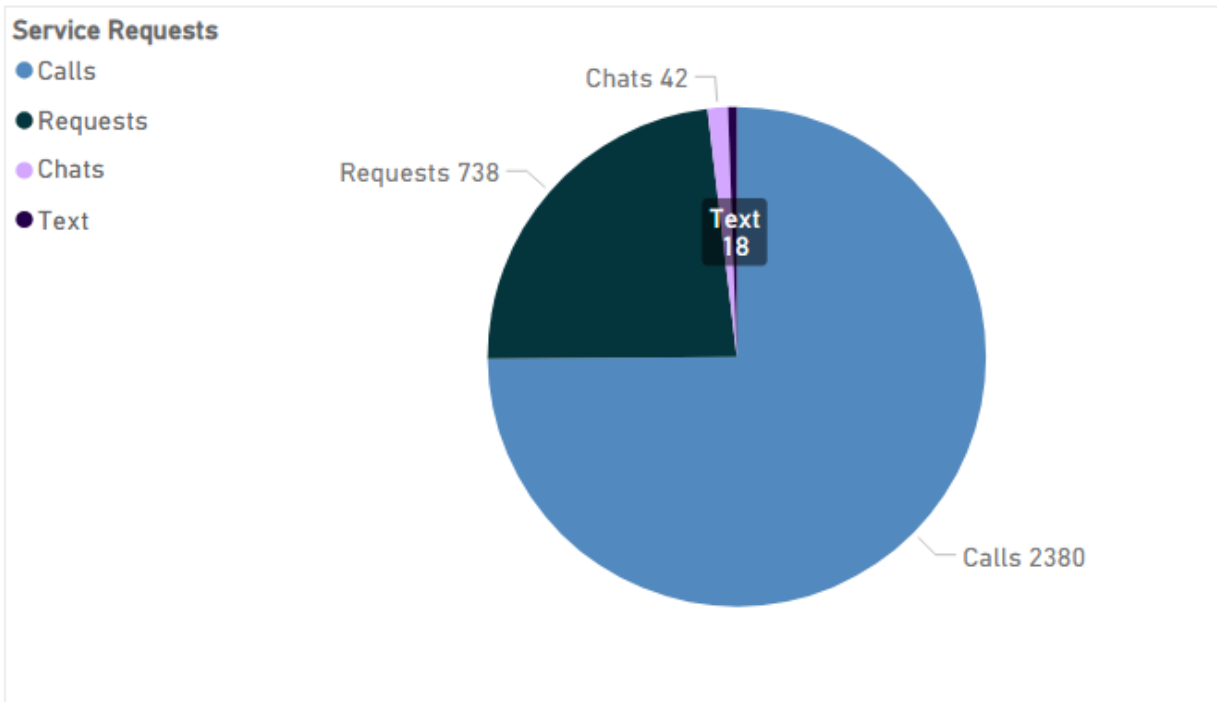


August 1 - 8, 2019



Percentage Change From Last Week	
Service Requests	Difference
▲ Calls	1.00 %
Chats	27.00 %
Requests	3.00 %
Text	29.00 %

Trending

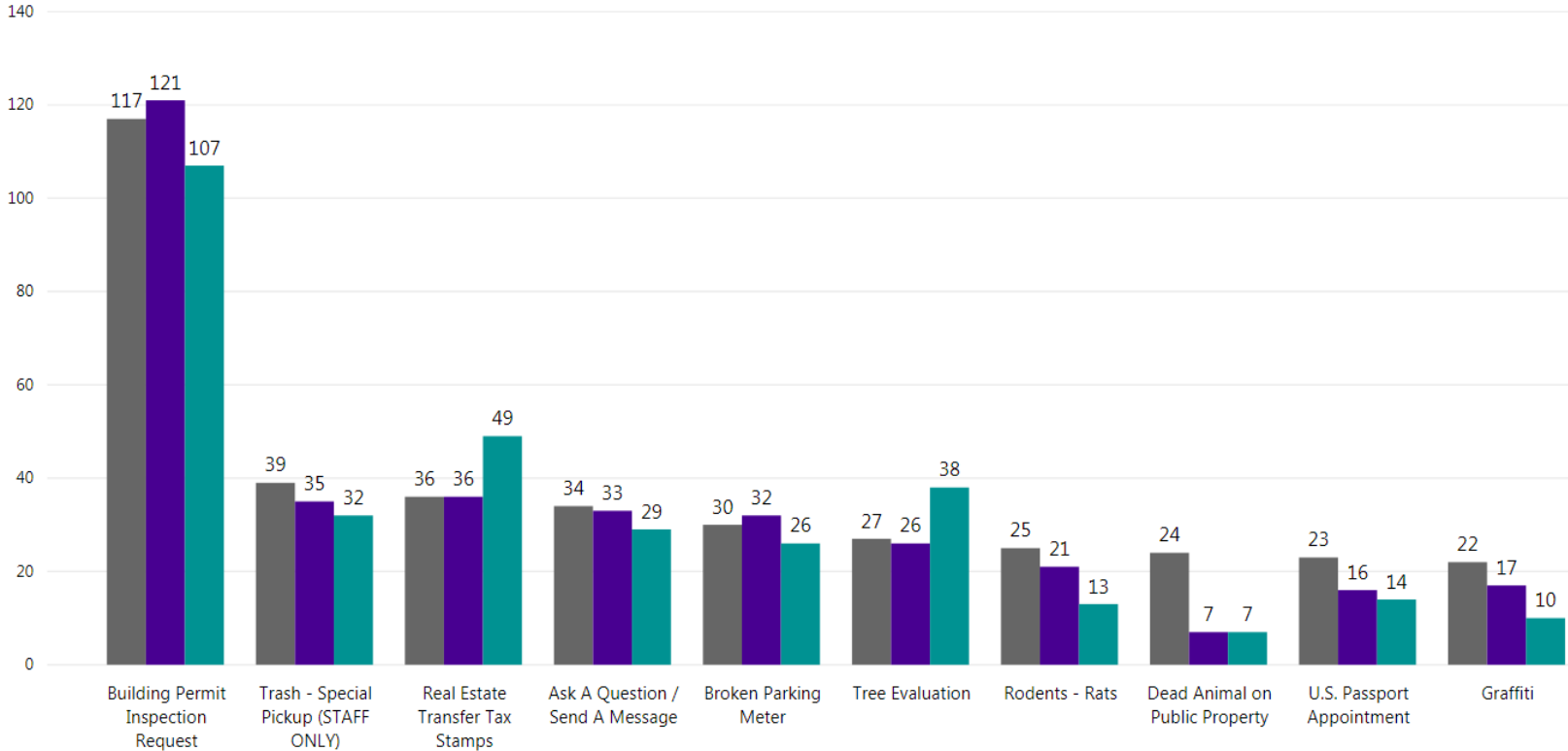
Water Billing Questions
 Transfer Stamp Requests
 Building Inspections



Weekly Report

August 1 - 8, 2019

● This Week (Aug 1-7) ● Last Week (July 25-31) ● Two Weeks (July 18-24)



SLA Analysis

Missed Garbage Pickup

This week 13; Last week 8
Below 3 year avg. of 14.2

Missed Recycling Pickup

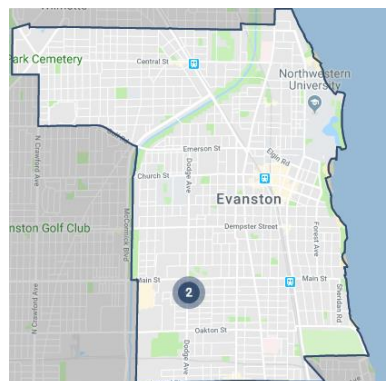
This week 9; Last week 10
Below 3 year avg. of 13.1

Missed Yard Waste

This Week 2; Last Week 10
Below 3 year avg. of 11

Rodents/Rats

This week 25; Last week 20
Above 3 year avg. of 20.3



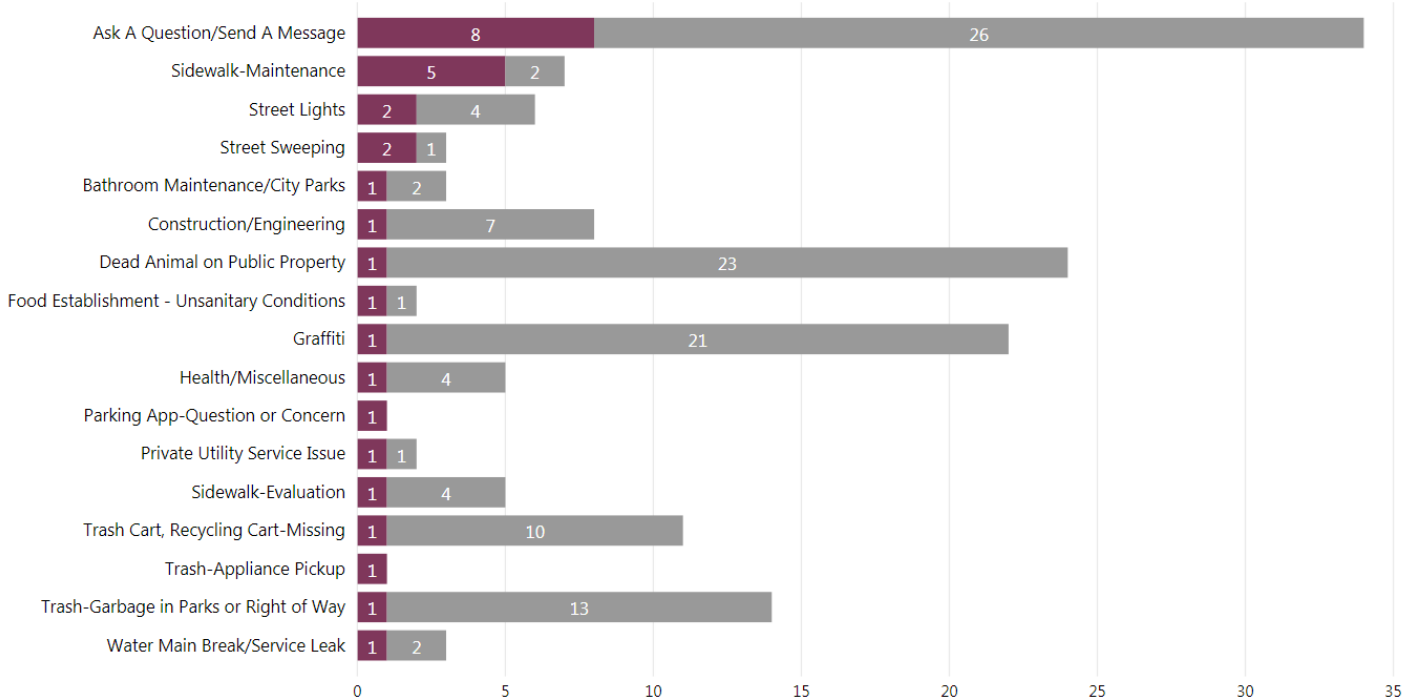


Weekly Report

August 1 - 8, 2019

SLA Analysis

● # Late ● # OnTime



Upcoming Events- August

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
12 3:00 PM Community HIV & STI Screening 6:00 PM Administration & Public Works Committee - CANCELLED 6:45 PM Planning & Development Committee - CANCELLED 7:15 PM City Council - CANCELLED	13 9:30 AM ProduceMobile 10:00 AM Coffee with a Cop 6:30 PM Arts Council - CANCELED 8:00 PM Starlight Movies - First Man	14 2:30 PM Design and Project Review Committee 7:00 PM Plan Commission 7:00 PM 5th Ward Meeting - CANCELED	15 6:00 PM First Time Home Buyer Workshop 6:30 PM Equity & Empowerment Commission 7:00 PM Thursday Night Live: The Flat Cats	16 Evanston Art & Big Fork Festival 8:00 AM EPA RRP Certification Course	17 Evanston Art & Big Fork Festival 7:30 AM Downtown Evanston Farmers' Market 9:00 AM 9th Ward Meeting 7:00 PM Black Ballerina by Stephen Fedo and Tim Rhoze 8:00 PM Starlight Movies - Mamma Mia 2: Here we go Again	18 Evanston Art & Big Fork Festival 3:00 PM Black Ballerina by Stephen Fedo and Tim Rhoze