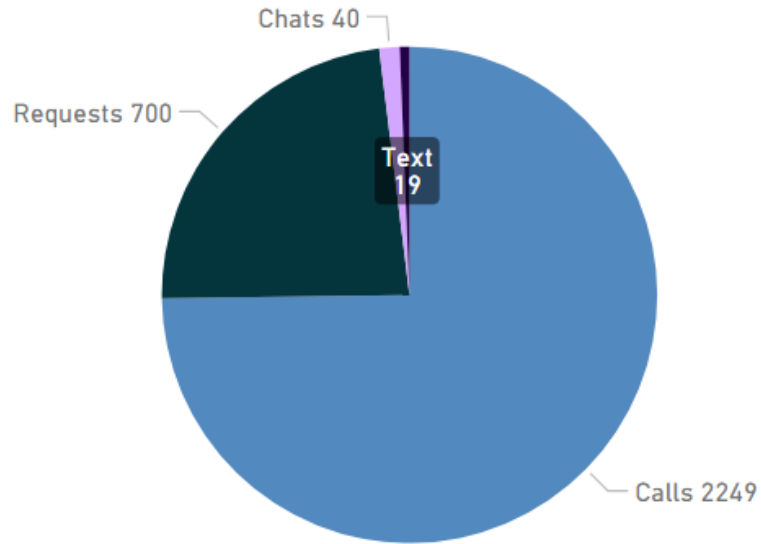


August 15-21, 2019

Service Requests

- Calls
- Requests
- Chats
- Text



Percentage Change From Last Week	
Service Requests	Difference
Text	-5.00 %
Requests	-5.00 %
Chats	-23.00 %
Calls	0.00 %

Trending

Special Pick Ups

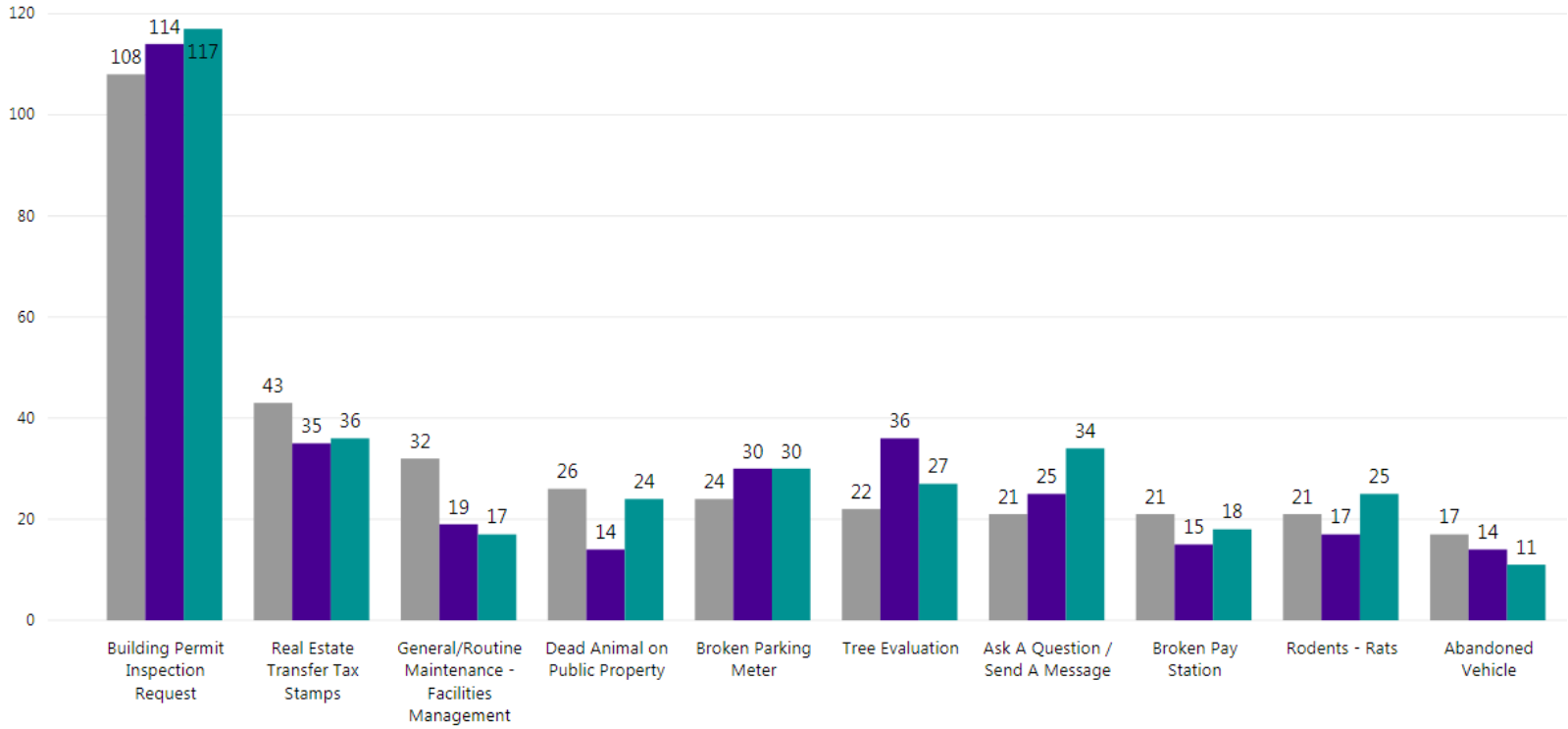
Dead Animals



Weekly Report

August 15-21, 2019

● This Week (Aug 15-21) ● Last Week (Aug 8-14) ● Two Weeks (Aug 1-7)



Missed Garbage Pickup

This week 16; Last week 23
Above 3 year avg. of 14.2

Missed Recycling Pickup

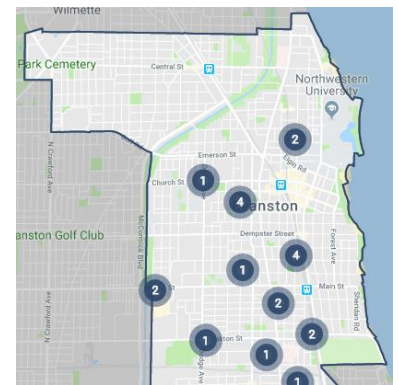
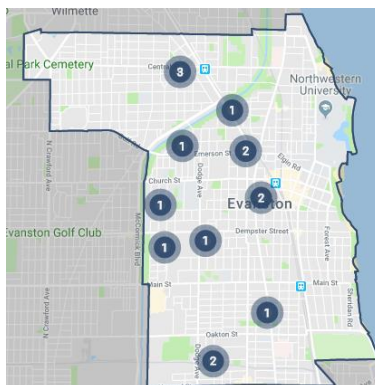
This week 15; Last week 8
Above 3 year avg. of 13.1

Missed Yard Waste

This Week 7; Last Week 11
Below 3 year avg. of 11

Rodents/Rats

This week 21; Last week 17
Above 3 year avg. of 20.3



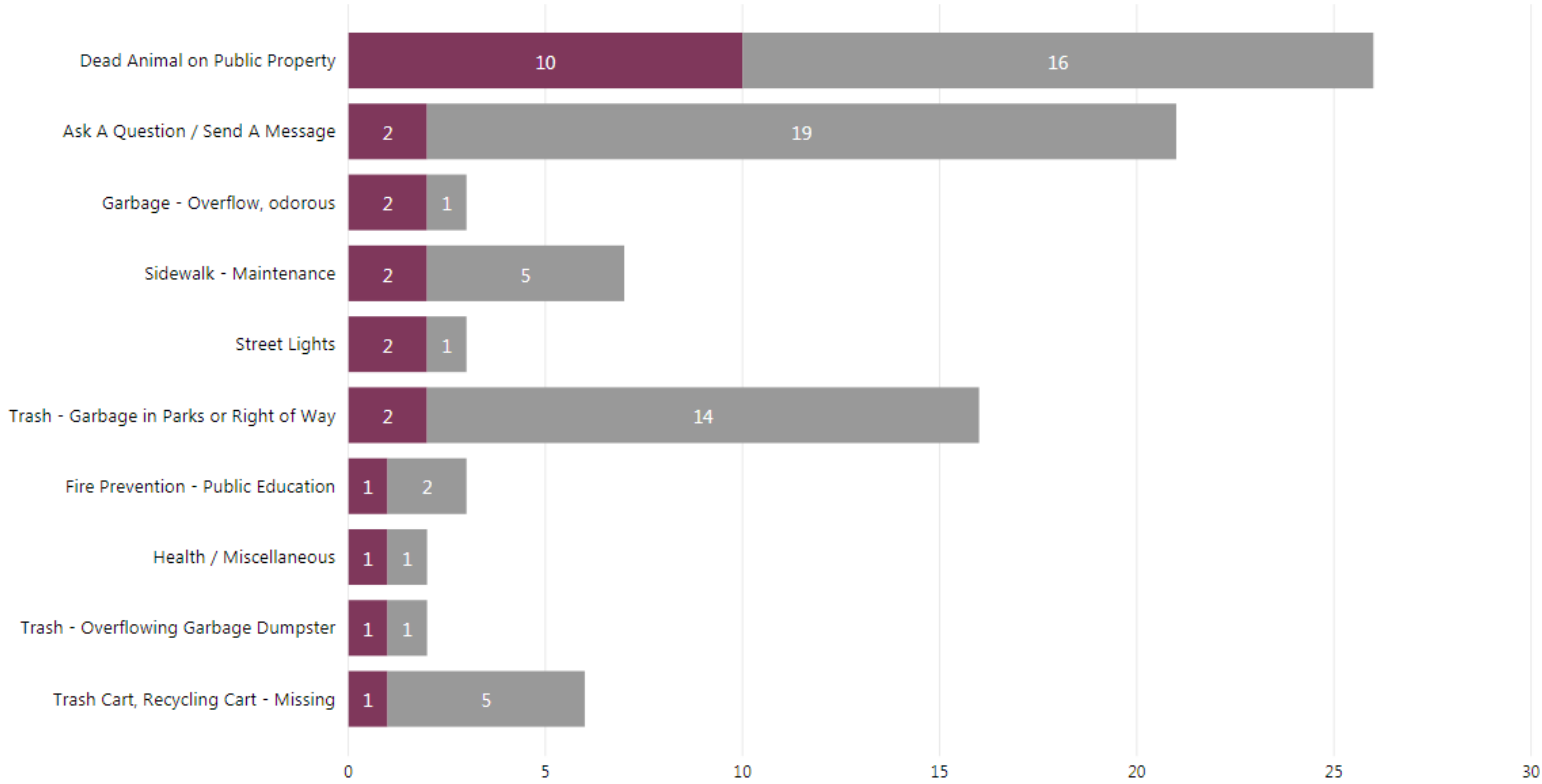


Weekly Report

August 15-21, 2019

SLA Analysis

● # Late ● # OnTime



Upcoming Events- August – September

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
26	27 7:00 PM Zoning Board of Appeals Meeting	28 11:00 AM Liquor Control Review Board 2:30 PM Design and Project Review Committee 6:00 PM Transportation and Parking Committee Meeting 7:00 PM Plan Commission Meeting 7:30 PM Economic Development Committee Meeting	29 5:30 PM Jalisco in Evanston 6:30 PM Air Quality Study Community Meeting 7:00 PM FJT Crossroads Blues Festival	30 7:00 PM FJT Black Voices of Opera	31 6:00 PM FJT Wine & Dine 40th Anniversary Gala	1