

Groot Commercial Reporting



Groot Industries

City of Evanston

CHURCH STREET PLAZA LLC - 1711 MAPLE AVE, EVANSTON IL 60201



- 4/3/17 – Driver recorded picture of overflowing containers.
- 4/6/17 – Customer was contacted via email regarding increasing service.
- 4/20/17 – Resolve: Customer agreed to increase service from four times per week to five times per week.

WESLEY REALTY GROUP - 2002 CENTRAL, EVANSTON IL 60201



- 4/4/17 – Driver recorded picture of overflowing container.
- 4/6/17 – Customer was contacted regarding increasing service.
- 4/10/17 – Resolve: Customer agreed to increase service from 1-1 yard container to 1-1.5 yard container.

RESIDENCES OF SHERMAN PLAZA – 807 DAVIS ST, EVANSTON, IL 60201



Customer: RESIDENCES OF SHERMAN PLAZA 508384000
Address: 807 DAVIS ST EVANSTON
Driver: SEJDINI D-3010 MONTHLY CHARGE RECYCLING
Time: 5/19/2017 8:06:31 AM
Location: (42.0470867,-87.6828663)
Note: EXTRAS numeric entry: 5

- 5/19/17 – Driver recorded picture of overflowing container.
- 6/22/17 – Customer was contacted regarding increasing service as there was extra recycling twice in May. We were informed this was their busy time with students moving out and would discuss it with staff. Pending any further contact, customer wanted to leave service as is.
- 7/18/17 – Resolve: No further contact made from customer.

BJB EVANSTON – 1575 OAK, EVANSTON, IL 60201



Customer: BJB EVANSTON LLC 508321001
Address: 1575 OAK EVANSTON
Driver: AHMETI S-3500 MONTHLY CHARGE GARBAGE
Time: 6/22/2017 7:55:55 AM
Location: (42.0463471,-87.6863396)
Note: EXTRAS numeric entry: 1

- 6/22/17 – Driver recorded picture of overflowing container.
- 7/14/17 – Customer was contacted regarding increasing service. At that time mentioned 941 Chicago Ave, also managed by BJB. 941 Chicago has containers behind 518 Lee St. that have been overfilled.
- 7/18/17 – Resolve: Further action still pending from 1575 Oak and 941 Chicago.
- Allowing customer 10 days (7/28/2017) to contact us regarding service issue. Should there be no further communication from the customer the City will be notified of the location.