

EVANSTON ILLINOIS

Passport Parking Upgrade

Administration and Public Works Committee

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Parking Division Manager

August 14, 2017



City of
Evanston™

Administrative Services

CURRENT PASSPORT APPLICATION

- City has had Passport Parking as its Mobile pay for parking option since 2014.
- Currently citizens can use their smart phone to pay for parking at the parking meters and pay stations

NEW FEATURES

- Private Label application to provide one location for...
 - Paying to park with a Mobile Wallet
 - Appeal a citation
 - Pay a citation

PARKEVANSTON



9:34 AM



Sign Up

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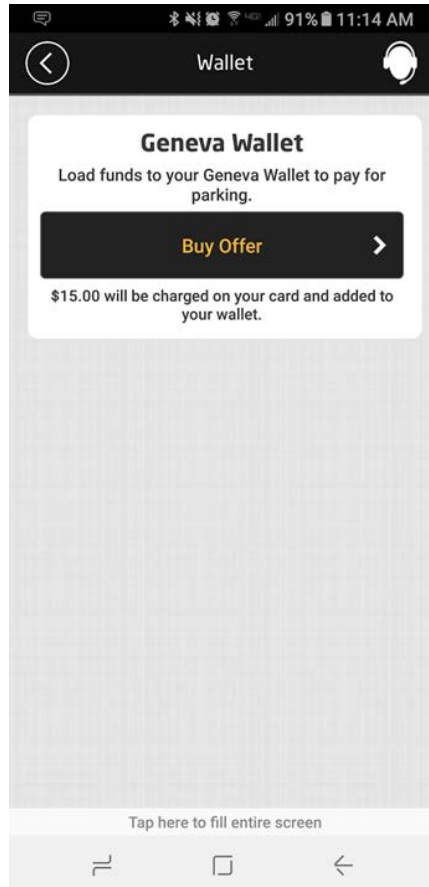
POWERED BY
Passport



City of
Evanston™

City Manager's Office

SAMPLE MOBILE WALLET



SAMPLE APPEAL/CITATION PAYMENT

Step 2: Appeal Details

Search / Step 1 / Step 2

Please complete all fields with your request details and then click 'Appeal Now'

#5226262	Non Payment	\$12.51
8/2/2017	License Plate # MAX1	

Photo Evidence

Ok, pay it



NEW FEATURES

- **Private Label application to provide one location for...**
 - Paying to park with a Mobile Wallet
 - Appeal a citation
 - Pay a citation
- **Picture printed on Citation**

SAMPLE CITATION

CITATION	
PASSPORT PARKING	
	
NOTICE #	: 4218586
AMOUNT	: \$15.00
PLATE #	: TEST
DISCREPANCY	: Non-Payment
ISSUE DATE	: 05/23/17 12:23 PM Tue
PLATE STATE	: North Carolina
ZONE	: 79011 - PD Test Zone - LPM
VEH MAKE	: Ferrari
VEH COLOR	: Red
NOTES	: Test. Test. Test. Test. Test. Test. Test. Test. Test. Test.
STAFF	: Adson
SCHEDULE	
PAY BY	: 05/30/17 \$15.00
PAY BY	: 06/02/17 \$25.00
PAY BY	: 06/06/17 \$30.00
THEREAFTER	: \$40.00

High-Res Image Available Online



PAY ONLINE TODAY	
rmcpay.com	
<i>(Details on Reverse)</i>	

OTHER BENEFITS

- Online payment fee (paid by resident) reduced from \$2.95 to \$1.00
- \$60,000/year savings for citation management
- Addition of online permit payments in Phase 2
- Future option for online payment of vehicle stickers