EVANSTON ILLINOIS

Passport Parking Upgrade

Administration and Public Works Committee

Jill Velan
Parking Division Manager

August 14, 2017
CURRENT PASSPORT APPLICATION

• City has had Passport Parking as its Mobile pay for parking option since 2014.

• Currently citizens can use their smart phone to pay for parking at the parking meters and pay stations
NEW FEATURES

• Private Label application to provide one location for...
  - Paying to park with a Mobile Wallet
  - Appeal a citation
  - Pay a citation
SAMPLE MOBILE WALLET

Geneva Wallet
Load funds to your Geneva Wallet to pay for parking.

Buy Offer
$15.00 will be charged on your card and added to your wallet.
SAMPLE APPEAL/CITATION PAYMENT

Step 2: Appeal Details

Search / Step 1 / Step 2

Please complete all fields with your request details and then click 'Appeal Now'

#5226262  Non Payment
8/2/2017   License Plate # MAX1

$12.51

Photo Evidence

Ok, pay it

City of Evanston

City Manager's Office
NEW FEATURES

• Private Label application to provide one location for…
  - Paying to park with a Mobile Wallet
  - Appeal a citation
  - Pay a citation

• Picture printed on Citation
OTHER BENEFITS

• Online payment fee (paid by resident) reduced from $2.95 to $1.00

• $60,000/year savings for citation management

• Addition of online permit payments in Phase 2

• Future option for online payment of vehicle stickers