



**Evanston Health Department Environmental Health Division
Request for Service Form**

Closed On

Request Number 4444 **Type** Food General

Date Received 11/29/2010 **Time Received** 11:30 AM

Sanitarian Assigned Ashley McIlwee **Information Taken By** Ashley McIlwee

COMPLAINT AGAINST

Area or Concern Evanston Transfer Station

Veolia Environmental Services

Location / Last Name

First Name

1711 Church

EVANSTON IL

Address

City State Zip Code

Business Phone

Home Phone

Cell Phone

Email

COMPLAINANT INFORMATION

First Name

Last Name

Address

City State Zip Code

Business Phone

Home Phone

Email

Complaint Complaints have been made about an ongoing problem of odor, noise, and rodents coming from the transfer station.

1st Contact On **Closed On** **Ward**

Referred by **Type of Env Complaint** ODORS

Inspection Notes

11/29/2010 Left message for Melanie Williams requesting a tour of transfer site.

11/30/2010 Inspected area around the townhomes. Odor was undetected around site. Ownership of property containing weeds, tall grass, truck, and trash is unknown. Pictures were taken.

- 12/1/2010 Emailed Melanie Willams to set up a tour of the transfer station. She confirmed meeting at 9am Dec. 3rd will work well.
- Conversed with IDPH over the phone in regards to taking air and soil samples in the area surrounding the transfer station. They stated they do not conduct samples and directed me to IEPA. I called IEPA and they informed samples results would not be able to determine source of pollutant. They might conduct air samples if a complaint was made to the bureau of air
- 12/1/2010 Inspected west side of transfer station. No rodents or odor was observed. Veolia street sweep was driving down Darrow Ave collecting any litter found in the area.
- 12/3/2010 Veolia transfer station was visited at 9am. Rodent traps were placed by Anderson pest control throughout the vicinity. No rodent or pest activity was observed during the visit. A slight odor was noticed coming from the transfer station building. Odor was not overwhelming. Tipping floor contained garbage which was being compacted and moved onto a trailer. Neutralizer is constantly sprayed throughout the operating day. The supplier of the neutralizer, ChemStation, is meeting with Mark to discuss adding additional sprayers. Trailers containing trash are not left overnight at the transfer station or on the property south of Church Street. Transfer Station property and tipping floor is cleaned daily with a street sweeper using water and the neutralizing chemical.
- 12/6/2010 The area surrounding the transfer station was inspected. Various foot prints were seen in the snow but no apparent rodent activity. No odor was detected.
- I contacted Bill Smith of the townhomes property. He informed the property line of the townhomes end a few feet after the curb. The truck on the property contains construction material from the townhomes.
- 12/7/2010 Inspected Veolia
 6:27am first truck arrives. Trucks idles outside while gate is getting opened.
 6:32am front gate opens
 6:33am truck enters site
 6:39am building door begins to open. Opening of gate can not be heard from Church Street.
 6:42am Door is entirely open
- Buses were seen leaving their lot at 6:15am. Buses can be heard and seen from north end of townhomes.
 Buses and trucks are seen driving along Church Street.
- 12/7/2010 Spoke with Mike Delmer, property manager of Tapecoat, Inc. He informed me trash often blows onto their property from the transfer station. They have notified Veolia about this redundant occurrence and Veolia has been by to pick up the trash. Odor is noticed the most on hot, humid days when the wind is blowing from the west. Their vector control specialist has seen rodent activity a few years ago but has not seen any rodents within the past year.
- Spoke with John from IPCB about filing a complaint. He is mailing a packet of information to me.
- 12/8/2010 Inspected property outside of the transfer station. There was a slight odor on the hill between the transfer station and townhomes. I witnessed tarps being placed over the waste before getting hauled away.
- 12/9/2010 Observed a waste hauling truck drive into transfer stations at 3:53pm. Truck unloaded waste onto tipping floor and exited facility at 4:04pm. Gates were still open when I left at 4:14pm
- 12/10/2010 Given a tour of the Glenview Transfer Station. GTS is entirely enclosed. The door opens and closes after each truck. Neutralizer is not used in the building and a strong odor was not detected. Dust is the largest concern.
- 12/14/2010 Viewed Veolia's operations from 4pm -5pm. Final truck was loaded with waste. A street sweeper cleaned entire tipping floor. An employee rakes up trash left on edges and corner of tipping floor. Once trash was removed, a slight odor was still noticed inside the building. May be due to build up of dust inside.

- 12/15/2010 Inspected area around the transfer station at 1:30pm. Trash on the ground was not observed. A slight odor was smelled at the top of the hill.
- 12/17/2010 Met with Cindy Levitt to discuss her concerns with Veolia and inform her about the information we currently know.
- 12/21/2010 Inspected property outside of transfer station. No odor was detected.
- 12/27/2010 Inspected property outside of transfer station. Odor was not detected
- 12/29/2010 Weather conditions: Cloudy and lower 20's
Inspected property outside of transfer station. Odor was not detected.
- 12/30/2010 Weather conditions: Damp and upper 40's
Inspected property outside of transfer station. Odor was not detected.

Contacted Al Keller of IEPA Bureau of water. They do not have a permit listed for Veolia.
- 1/3/2011 Weather conditions: Sunny and lower 30's
Inspected property outside of transfer station. Odor was not detected.
- 1/4/2011 Weather conditions: Sunny and lower 30's
Inspected property outside of transfer station. Slight odor was detected.
- 1/5/2011 Inspected property outside of transfer station. No odor was detected.
- 1/10/2011 Weather condition: Sunny, 32 degrees
Inspected property outside of transfer station. A slight odor was smelled on west end and on top of berm on east end.

Marc Moxon is no longer transfer station operator. Mont is the new operator.
- 1/12/2011 Spoke with Charles Dowding, northwestern civil engineering professor (847-491-4338). He stated there is a large difference between nuisance and physical impacts of vibrations. The threshold of human perception at ground level is .02 in/sec. The threshold of damage is .75 – 1 in/sec. Moisture and humidity usually causes more damage than vibration from trucks. He is willing to help install and interpret information if we rent a seismograph. Seismograph can be rented for about \$1000 per month
- 1/13/2011 Meet with Cathrine Hurley to discuss sustainable steps Veolia can take

Spoke with Steve Schilling from Glenview transfer station. Only illinois transfer station with air permit. No inspections are made but an annual emissions report is submitted stating usage of heat and gas, and PM10 in baghouse. They are working on getting out of the permit because they do not meet the requirement threshold.
- 1/18/2011 Weather conditions: Cloudy and high twenties

No odor or rodents observed around the transfer station.
- 1/19/2011 Weather conditions: Sunny and high twenties

No odor or rodents observed around the transfer station