

## Age Friendly Task Force Implementation Plan

Action Area	Action Items	Implementation	Committee or Department	Community Partnerships	Funding Sources	Status
<b>1.Planning</b>	<b>Action Item 1.1</b> – Apply an Age-Friendly Lens to all Projects and Programs	<p><i>i. Integrate the WHO’s Age-friendly building features into the City’s design guidelines.</i></p> <p><i>ii. Expand the use of online engagement tools to gather age-friendly input on planned development projects.</i></p> <p><i>iii. Promote Age-friendly building features to the Evanston business community.</i></p>	<p><i>Design and Project Review Committee; Administration &amp; Public Works; Building &amp; Inspection Services Division; Planning and Zoning Division</i></p>	<p><i>Special Service Areas, Tax-Increment Finance Districts, Evanston Chamber of Commerce</i></p>	N/A	The committee is continuing to consider community design options to improve accessibility for older adults.
<b>2. Housing</b>	<p><b>Action Item 2.1</b> – Expand Affordable Housing through Community Land Trust</p> <p><b>Action Item 2.2</b> – Expand Shared Housing Opportunities</p> <p><b>Action Item 2.3</b> – Expand Opportunities for Subsidized Assisted Living</p> <p><b>Action Item 2.4</b> – Explore Innovative Approaches to Expand Affordable Housing Options</p>	<p><i>i. Collect, review and share responses to the Housing Survey.</i></p> <p><i>ii. Partner with Joining Forces For Affordable Housing to develop regional strategies for affordable housing.</i></p> <p><i>iii. Partner with Open Communities to expand shared housing opportunities.</i></p> <p><i>iv. Research and explore innovative approaches to develop age-friendly affordable housing that provides a balance of independence and supportive living.</i></p>	<p><i>Housing, Homelessness &amp; Human Relations Commission; Housing &amp; Community Development Act Committee; Mental Health Board; Housing &amp; Grants Division</i></p>	<p><i>Joining Forces for Affordable Housing, Open Communities</i></p>	<p><i>Review the City’s 2018 Action Plan for expected funding and opportunities for affordable housing</i></p>	The Housing sub-committee received a \$5,000 grant from the Evanston Community Foundation for the affordable housing feasibility study. The sub-committee is reviewing the need for a mixed income housing development (50 affordable, 50 assisted/supportive living and 50 market rate units). The sub-committee will apply to the City’s Housing and Community Development Act committee for additional funding.
<b>3. Transportation</b>	<b>Action Item 3.1</b> – Define and Design a Comprehensive Intra-City Transportation Network	<p><i>i. Create an inventory of transportation assets within the city.</i></p> <p><i>ii. Review utilization of</i></p>	<p><i>Transportation/Parking Committee; Public Works Agency</i></p>	Evanston Bicycle Club	<p><i>Explore opportunities to expand transportation</i></p>	No issues reported with using the Benefit Card for expanded transportation services.

	with Connections to Outside Transportation Networks <b>Action Item 3.2</b> – Provide Safe and Efficient Mobility for all by Promoting Rules of the Road Education for Drivers, Bicyclists and Pedestrians	<i>transportation programs (i.e. Transit Planning 4 All, Taxicab Voucher, PACE) and support the expansion of options for addressing first/last mile networks.</i> <i>iii. Continue to collaborate with the bicycle community to promote safety for all.</i>			<i>programs supported by the Transportation Planning 4 All Grant</i>	Will continue to review the progress of the new Divvy stations and Divvy for Every Evanstonian program.
<b>4. Communication</b>	<b>Action Item 4.1</b> – Improve City-wide Communications and Access to Information with Diverse Media Using Consistent Messaging	<i>i. Continue to enhance the City’s website and communications to improve information accessibility for older adults.</i> <i>ii. Engage and collaborate with Alderpersons to disperse communications in age-friendly formats to their constituents.</i> <i>iii. Create and disburse resources to provide guidance on accessing support programs and services for older adults.</i>	<i>Parks, Recreation &amp; Community Services; Communications Staff; 311 Staff</i>			The City will continue to promote the Age Friendly Business Program.
<b>5. Community Support and Health Services</b>	<b>Action Item 5.1</b> – Expand Evanston 311 to Provide Information on Community Social Service Resources, Activities and Opportunities for Engagement	<i>i. Review 311 models for best practices to better serve older adults.</i> <i>ii. Identify modules and resources to guide age-friendly and dementia training for City Staff.</i> <i>iii. Partner with Library Staff to improve the design of the Neighborhood Organization Archive.</i>	<i>311 Staff; Library Staff; Health and Human Services Department</i>			The 311 staff and manager were provided training and linked to online training modules with assistance from existing community experts. The manager of the 311 staff worked with internal staff to develop a log of frequently asked questions, with a long term goal of one stop shopping for all Evanston information. Second, the Library directory was updated in the Senior Service area. Information was streamlined to be more comprehensive, consumer-friendly, and

						updated on a regular basis.
<b>6. Outdoor Spaces and Buildings</b>	<b>Action Item 6.1</b> – Enhance and Improve Public Spaces and Business Areas for Safety, Quality of Life and Community Access	<i>i. Advocate for improved accessibility and enjoyment of City parks.</i> <i>ii. Promote and encourage businesses to participate in the City's 50/50 Sidewalk Program to improve sidewalks.</i> <i>iii. Collaborate with the Social and Civic Participation sub-committee to improve and promote business accessibility.</i>	<i>Administration and Public Works Agency; Community Engagement Manager; Parks, Recreation &amp; Community Services (PRCS); PRCS Board (Senior Services); Economic Development Staff</i>	<i>Inclusion Solutions, CIF, JJ's List, Over the Rainbow, Shore Homes East, organizations supporting individuals with disabilities and/or seniors</i>	<i>Promote projects to be included in the City's 1) Capital Improvement Program and 2) Parks, Recreation &amp; Community Services maintenance program</i>	The Age Friendly Business initiative was approved by the Council in August 2018. Members collaborated with the Evanston business community to create the Age-Friendly Business Handbook and Checklist available on the City website. Two trainings have been scheduled for volunteers to consult and assess businesses for age-friendliness.
<b>7. Social and Civic Participation</b>	<b>Action Item 7.1</b> – Improve Access to Social, Cultural, Educational, Civic and Recreational Resources through Outreach Partnerships and Communication <b>Action Item 7.2</b> – Enhance Opportunities and Access to Recreational Opportunities Year Round <b>Action Item 7.3</b> – Encourage Age-Friendly Business Practices through Education and Development of Business Certification Program	<i>i. Develop criteria for Age Friendly Business Evanston program.</i> <i>ii. Partner with the City's Communications Staff to recognize age-friendly businesses and promote steps for businesses to become more age-friendly.</i> <i>iii. Explore opportunities to enhance marketing materials of the Age Friendly Business Evanston program.</i>	<i>Arts Council; Economic Development Committee; Communications Staff, PRCS (Senior Services)</i>		<i>Explore Arts Council funding</i>	
<b>8. Visioning</b>	<b>Action Item 8.1</b> – Assemble a Future-Oriented Task Force to Identify and Explore Best Practices and Innovations Worldwide to Achieve a Livable Community for All	<i>*Expand presence at City board, commissions and committee meetings and advocate for the incorporation of an age-friendly perspective in operations and policy.</i>				The Task Force will continue to meet in 2019. Jim Hurley will meet with Dr. Patricia Efiom to discuss transitioning the work of the Task Force to the Equity and Empowerment Commission.