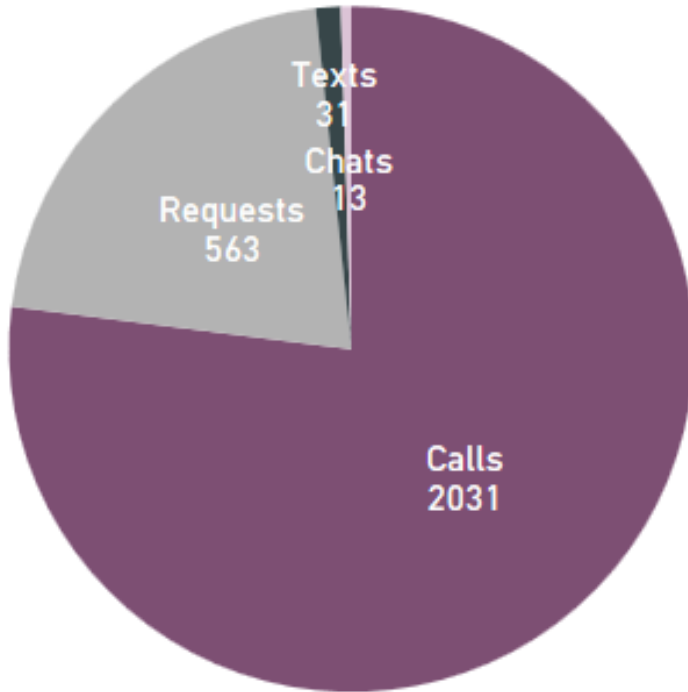


February 7 –13, 2019

Service Requests



Calls

-19%
change

Chats

-185%
change

Requests

4%
change

Texts

23%
change

Trending:

Ice on Sidewalks

Street Flooding

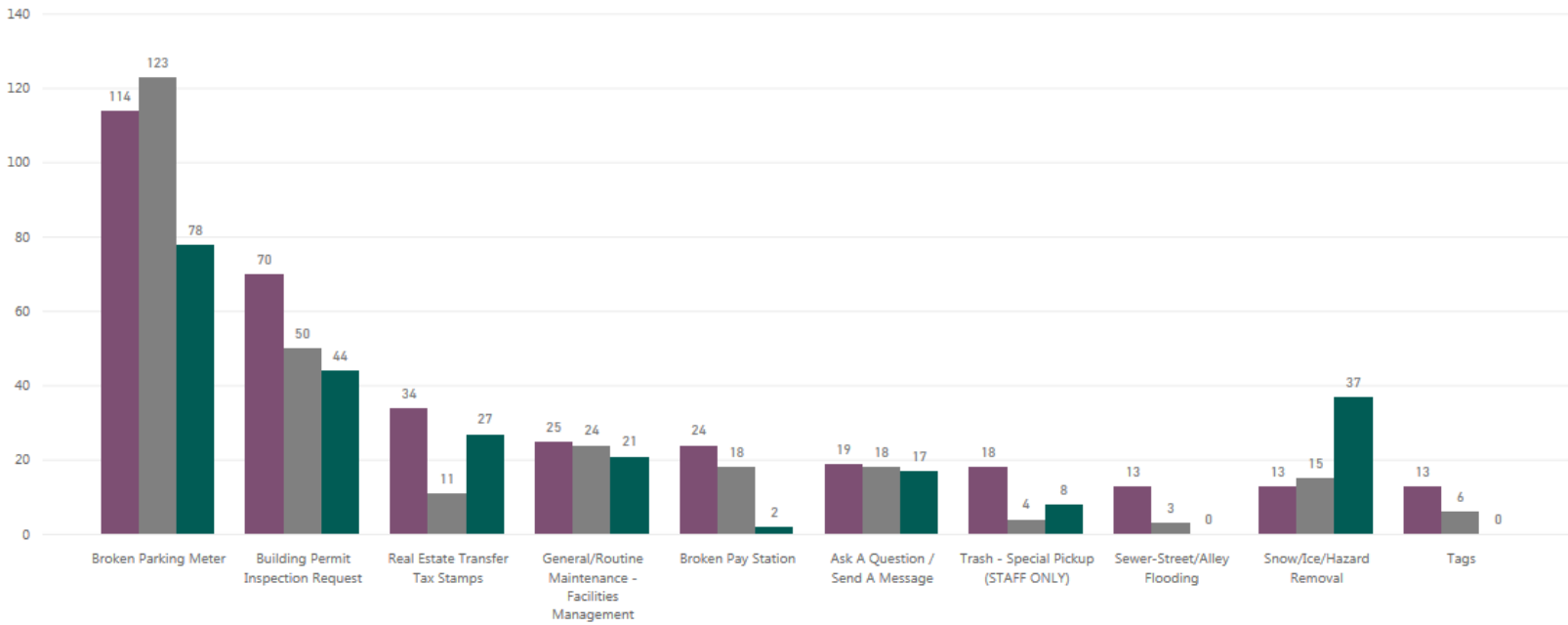


Weekly Report

February 7 –13, 2019

Three Week Comparison

● This Week (Feb 7-13) ● Last Week (Jan 31-Feb 6) ● Two Weeks (Jan 24-30)



Missed Garbage Pickup

This week 10; Last week 20
Below 3 year avg. of 14.2



Missed Recycling Pickup

This week 5; Last week 0
Below 3 year avg. of 13.1



Rodents/Rats

This week 2; Last week 1
Below 3 year avg. of 20.3

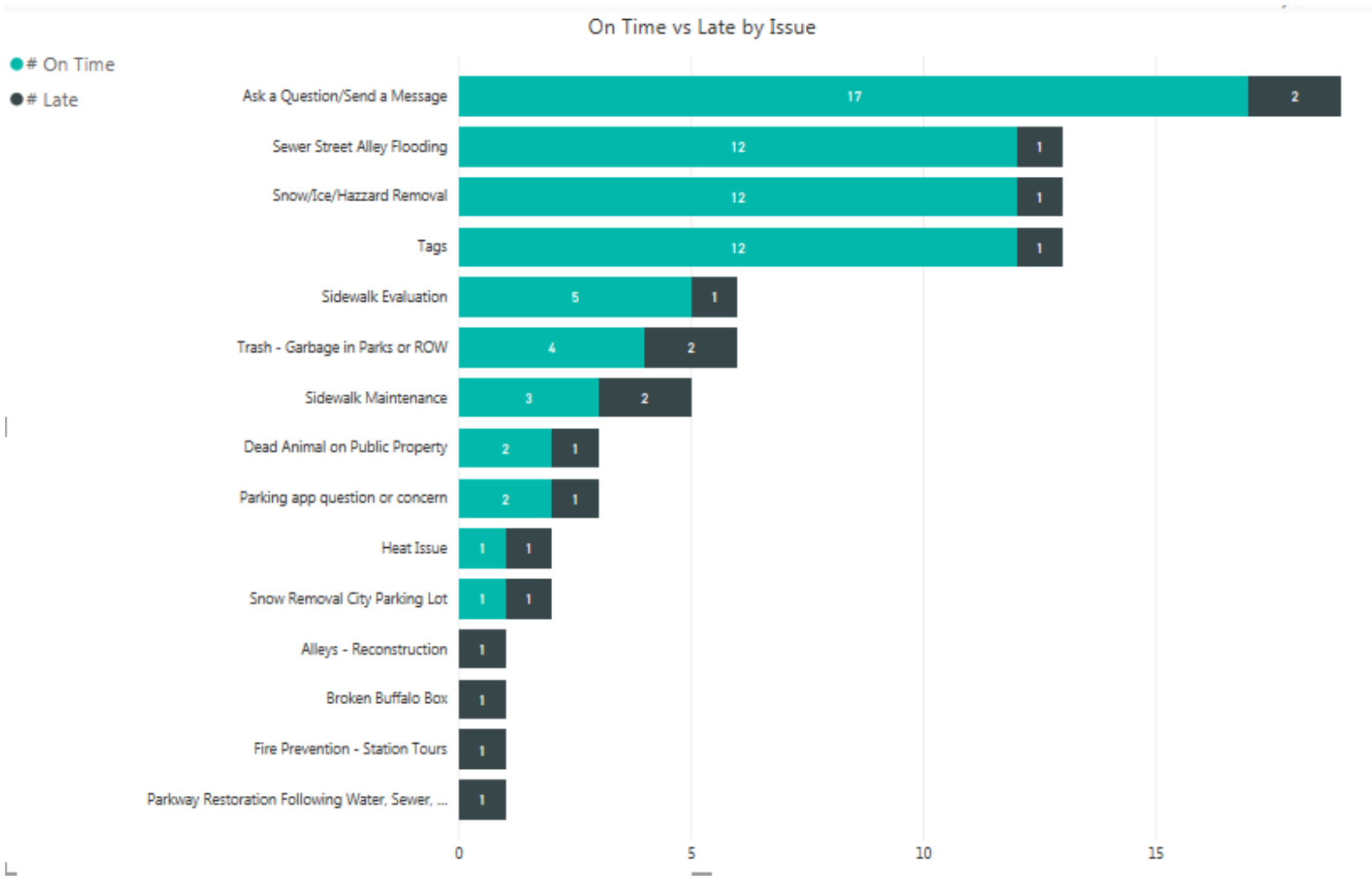




Weekly Report

February 7 –13, 2019

SLA Analysis





Weekly Report

February 7 –13, 2019

Upcoming Events—February 18-24

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
18 6:00 PM City Council 6:00 PM First Time Home Buyer Education	19 2:00 PM Age-Friendly Evanston Task Force Meeting 7:00 PM Housing & Community Development Act Committee – CANCELED 7:00 PM Board of Ethics 7:00 PM Zoning Board of Appeals Meeting	20 2:30 PM Design and Project Review Committee 6:30 PM M/W/EBE Development Committee 7:00 PM Mayor Hagerty Town Hall Meeting 7:00 PM Evanston Drinking Water Lead Reduction Initiative Meeting	21 6:00 PM Parks, Recreation and Community Services Board 7:00 PM EPD Town Hall Meeting	22	23 8:00 AM Indoor Farmers' Market 9:00 AM 9th Ward Meeting	24 3:00 PM "All Hail The Queen"