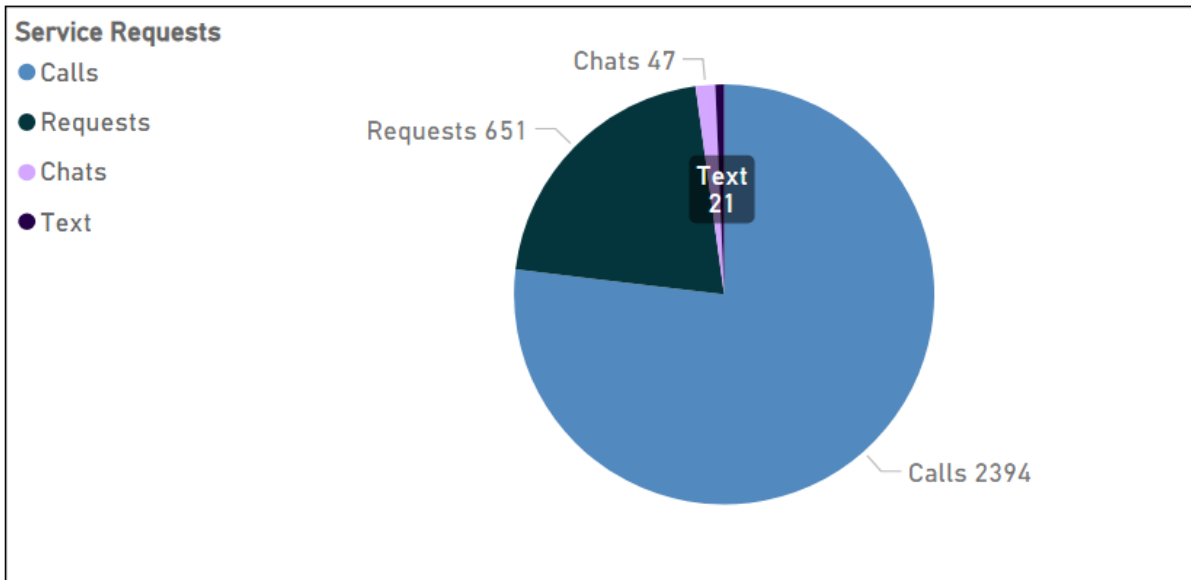


April 18-24, 2019



Percentage Change From Last Week	
Service Requests	Difference
	▼
Calls	2.00 %
Requests	- 1.00 %
Chats	- 16.00 %
Text	- 16.00 %

Trending

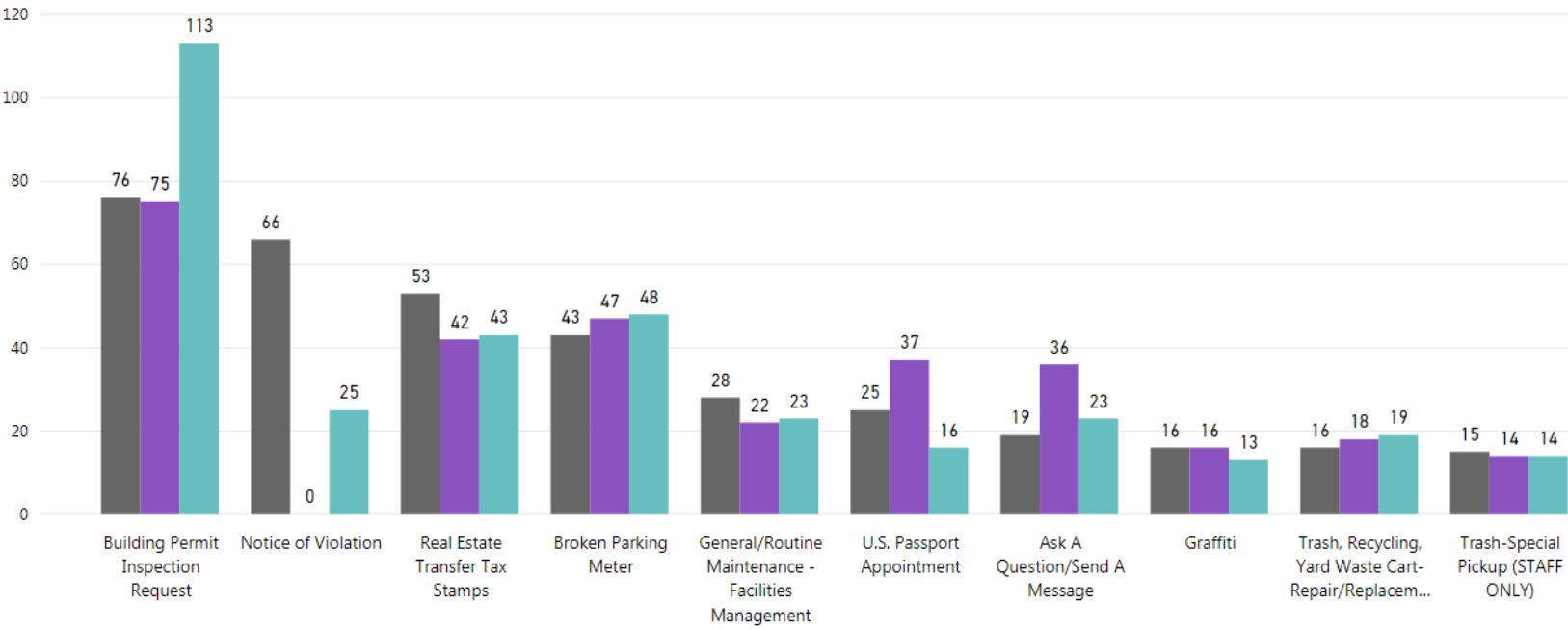
Water Shut Off
 U.S. Passports
 Bulk Trash Pick Up Dates
 Cart Repairs



Weekly Report

April 18-24, 2019

● This Week (April 18-24) ● Last Week (April 11-17) ● Two Weeks (April 4-10)



Missed Garbage Pickup

This week 6; Last week 9
Below 3 year avg. of 14.2

Missed Recycling Pickup

This week 12; Last week 6
Below 3 year avg. of 13.1

Rodents/Rats

This week 8; Last week 11
Below 3 year avg. of 20.3



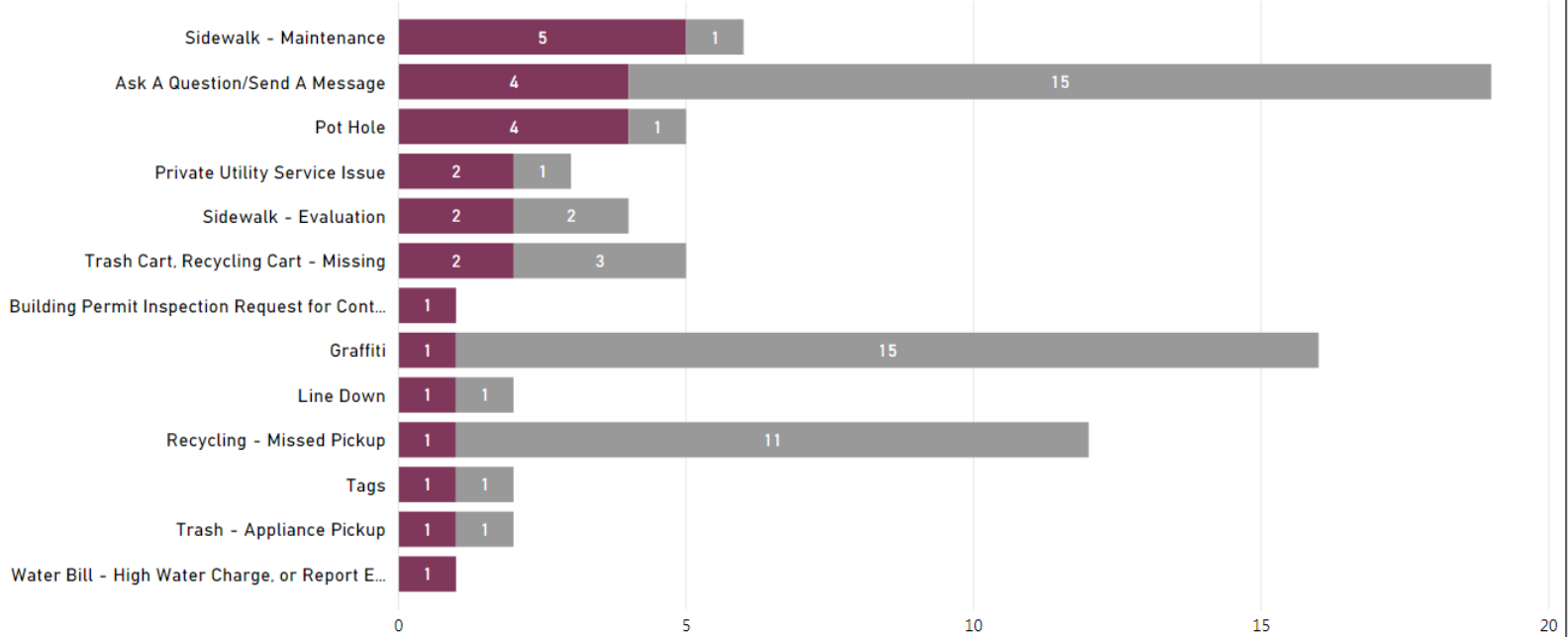


Weekly Report

April 18-24, 2019

SLA Analysis

● # Late ● # OnTime



Upcoming Events—April - May

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
29 3:30 PM Screen Free Week	30 3:30 PM Screen Free Week	1 3:30 PM Screen Free Week 10:00 AM CarFit 2:30 PM Design and Project Review Committee	2 3:30 PM Screen Free Week 6:30 PM Air Quality Monitoring Study Community Meeting 7:00 PM Housing and Homelessness Commission	3 3:30 PM Screen Free Week	4 7:30 AM Downtown Evanston Farmers' Market	5 5:30 PM Women Speak