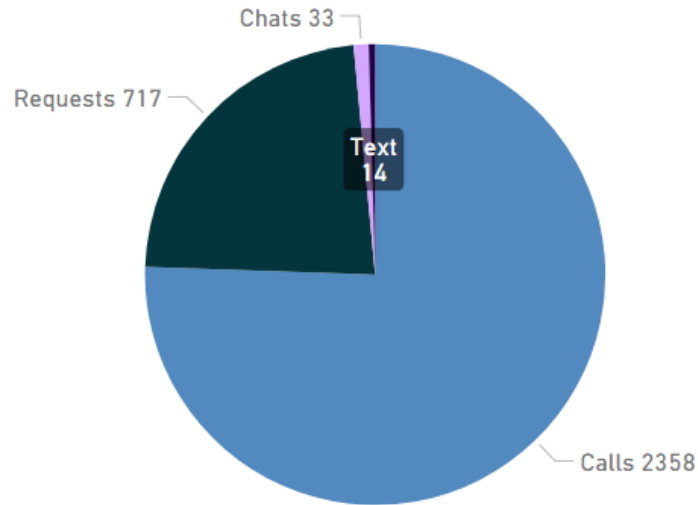


July 25-31, 2019

Service Requests

- Calls
- Requests
- Chats
- Text



Percentage Change From Last Week	
Service Requests	Difference
▲ Calls	-5.00 %
Chats	-40.00 %
Requests	-2.00 %
Text	-13.00 %

Trending

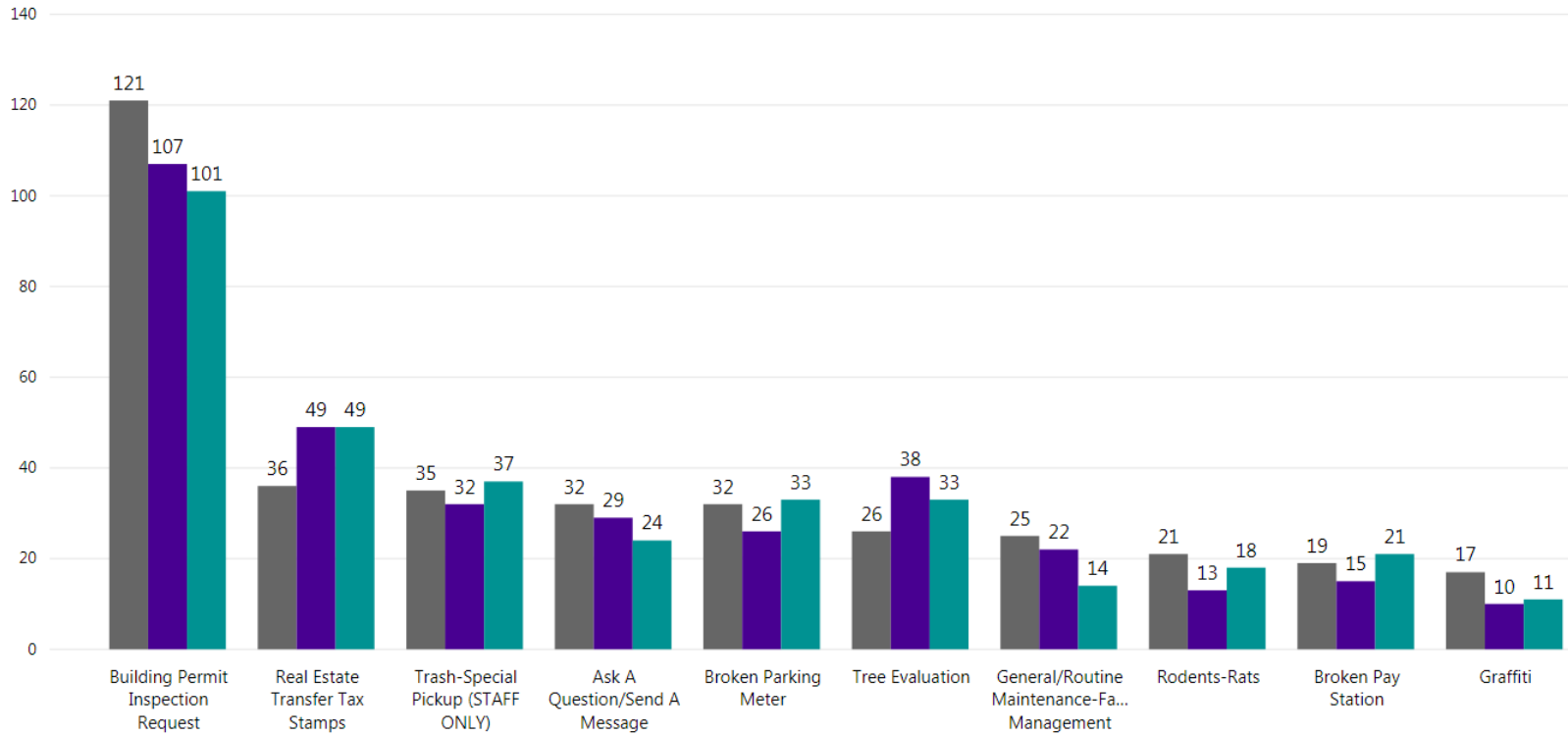
Special Pickups – Fly Dumps
 Water Bill Questions
 Temporary No Parking Signs – Construction



Weekly Report

July 25-31, 2019

● This Week (July 25-31) ● Last Week (July 18-24) ● Two Weeks (July 11-17)



Missed Garbage Pickup

This week 8; Last week 8
Below 3 year avg. of 14.2

Missed Recycling Pickup

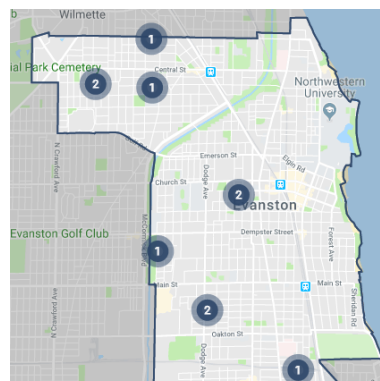
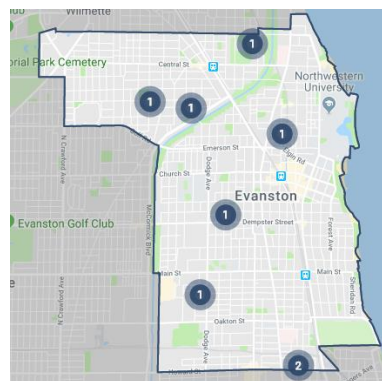
This week 10; Last week 11
Below 3 year avg. of 13.1

Missed Yard Waste

This Week 10; Last Week 9
Below 3 year avg. of 11

Rodents/Rats

This week 20; Last week 13
Below 3 year avg. of 20.3



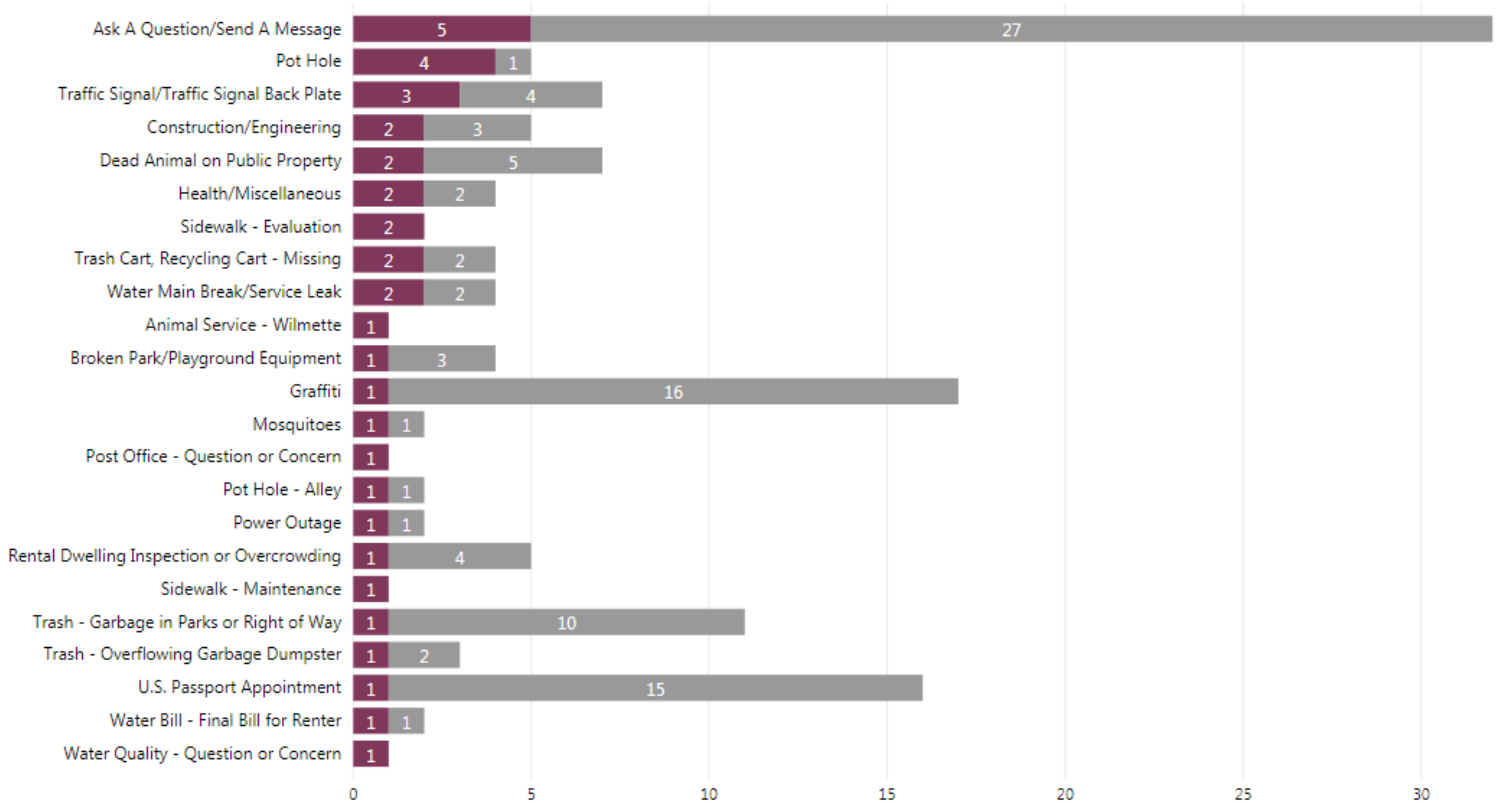


Weekly Report

July 25-31, 2019

SLA Analysis

● # Late ● # OnTime



Upcoming Events- August

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
5 6:00 PM Rules Committee - CANCELLED 6:00 PM Special City Council Meeting 7:00 PM Human Services Committee	6 5:30 PM National Night Out 6:00 PM Public Art Subcommittee - CANCELED 7:00 PM Preservation Commission Meeting 7:00 PM 4th Ward Meeting 8:00 PM Starlight Movies - Avengers: Infinity War	7 2:30 PM Design and Project Review Committee 7:00 PM Plan Commission	8 6:00 PM First Time Home Buyer Workshop 6:30 PM Environment Board 7:00 PM Thursday Night Live: The Friends Band 7:00 PM Mental Health Board 7:00 PM Out of SPACE: Cake	9 7:15 AM Utilities Commission Meeting 7:00 PM Out of SPACE: Mandolin Orange & I'm with Her	10 7:30 AM Downtown Evanston Farmers' Market 7:00 PM Black Ballerina by Stephen Fedo and Tim Rhoze 7:00 PM Out of SPACE: Jeff Tweedy with Ohhmm 7:30 PM Evanston Laughs 8:00 PM Starlight Movies - The Karate Kid (1984)	11 3:00 PM Black Ballerina by Stephen Fedo and Tim Rhoze 6:30 PM Out of SPACE: Bruce Hornsby & The Noisemakers