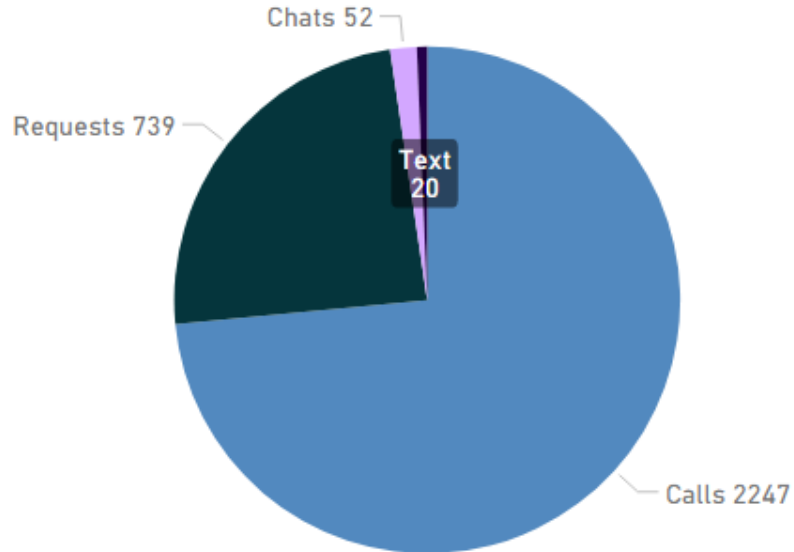


August 8 - 14, 2019

Service Requests

- Calls
- Requests
- Chats
- Text



Percentage Change From Last Week	
Service Requests	Difference
Text	11.00 %
Requests	0.00 %
Chats	24.00 %
Calls	-6.00 %

Trending

Festival Questions

Dead Animals

Tree Evaluations

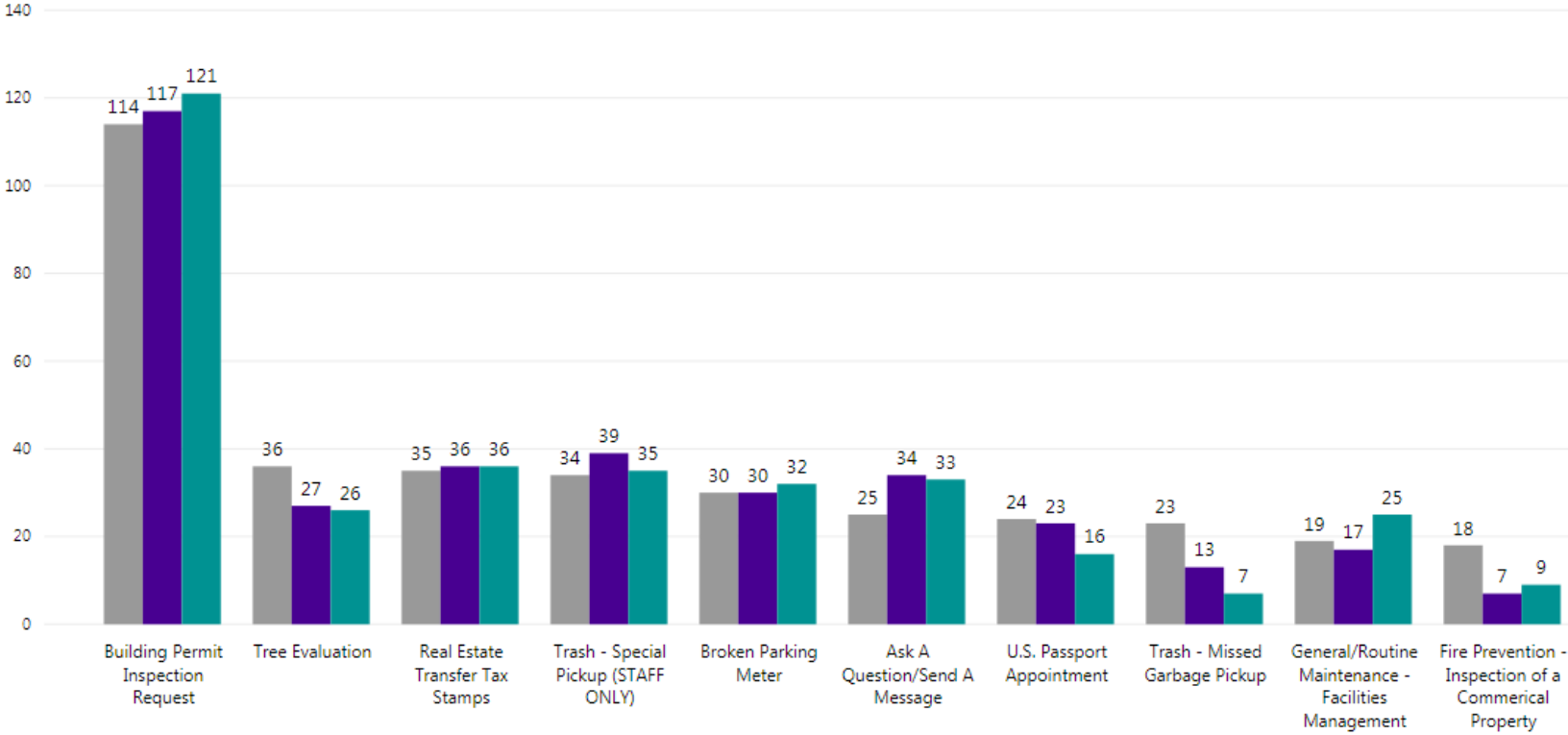
Construction Questions – Parking and Completion Dates



Weekly Report

August 8 - 14, 2019

● This Week (Aug 8-14) ● Last Week (Aug 1-7) ● Two Weeks (July 25-31)



Missed Garbage Pickup

This week 23; Last week 13

Above 3 year avg. of 14.2

Missed Recycling Pickup

This week 8; Last week 9

Below 3 year avg. of 13.1

Missed Yard Waste

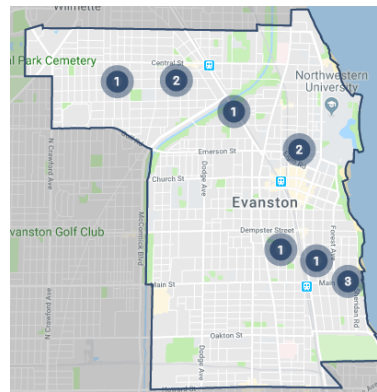
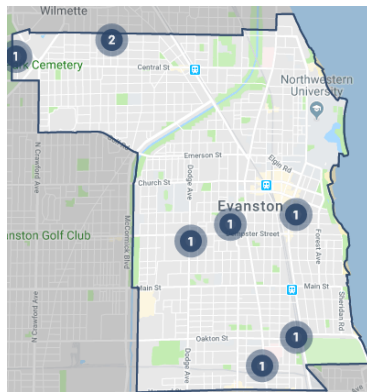
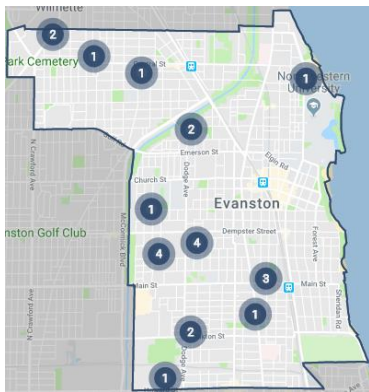
This Week 11; Last Week 2

At 3 year avg. of 11

Rodents/Rats

This week 17; Last week 25

Below 3 year avg. of 20.3



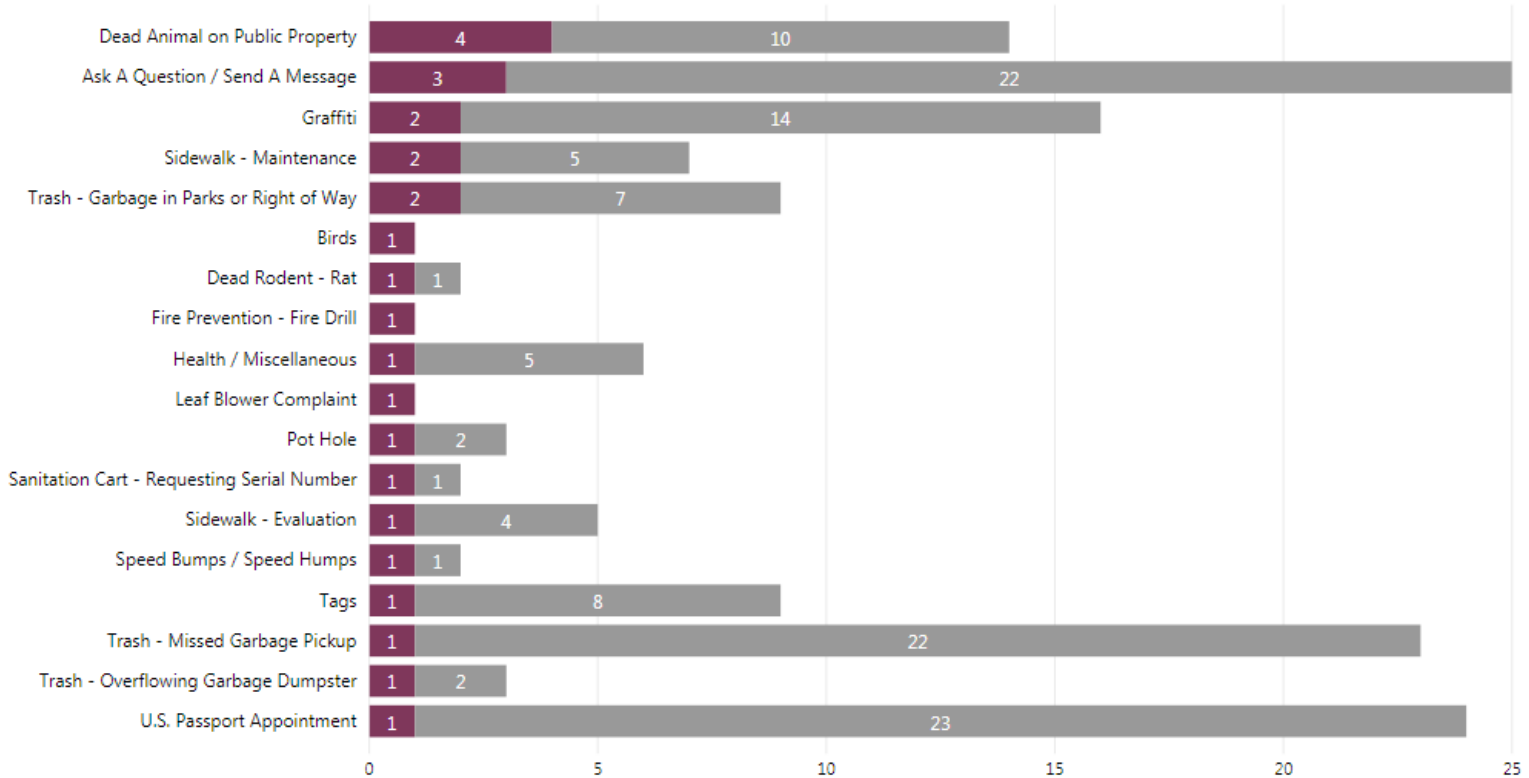


Weekly Report

August 8 - 14, 2019

SLA Analysis

● # Late ● # OnTime



Upcoming Events- August

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
19	20 7:00 PM Board of Ethics 7:00 PM Housing & Community Development Act Committee - CANCELED 8:00 PM Starlight Movies - Hotel Transylvania 3	21 2:30 PM Design and Project Review Committee 6:30 PM M/W/EBE Development Committee - CANCELED 7:00 PM Affordable Housing Plan Steering Committee	22 6:30 PM Solar Power Hour 7:00 PM Thursday Night Live: High Hat Second Line Band	23 4:00 PM Last Days of Summer Concert 7:30 PM Juliani Ensemble Chamber Music Concert	24 7:30 AM Downtown Evanston Farmers' Market 7:00 PM Black Ballerina by Stephen Fedo and Tim Rhoze 7:00 PM Evanston History Center's Annual Gala 8:00 PM Starlight Movies - Ralph Breaks the Internet	25 12:00 PM CommUNITY Picnic 12:00 PM Taste of Armenia 3:00 PM Black Ballerina by Stephen Fedo and Tim Rhoze