311 Weekly Report

For the week of December 5 - December 11

311 Channels by Week 1

- Calls 2,277
- Request 706
- Chats
- Texts

Filters (2)
Trending Topics

December 5–December 11

- Holiday Baskets
- Reparations
- Street Cleaning
- Yard Waste
Top 10 Requests this Week

- Broken Parkin...
- Broken Pay St...
- Ask A Questio...
- Trash, Recycli...
- Fire Preventio...
- Trash - Missed...
- Leaf Blower C...
- Street Lights
- Yard Waste -...
Top 6 Requests Trends

- Broken Parking Meter
- Ask A Question / Send A Message
- Broken Pay Station
- Tree Evaluation
- Graffiti
- Dead Animal on Public Property
Top 10 - First Quarter

- Broken Parking Lot
- Broken Pay Stubs
- Ask A Question
- Snow/Ice/Hazard
- Trash - Missed Pick-up
- Graffiti
- Trash, Recycling
- Trash - Garbage
- Trash Cart - Damage
- Water Bill Report

Top 10 - Second Quarter

- Broken Parking Lot
- Ask A Question
- Tree Evaluation
- Broken Pay Stubs
- Trash, Recycling
- Graffiti
- Trees - Dead
- Dead Animal or Damage
- Recycling - Missed Pick-up
- Rodents - Rats

Top 10 - Third Quarter

- Tree Evaluation
- Broken Parking Lot
- Ask A Question
- Broken Pay Stubs
- Dead Animal or Damage
- Graffiti
- Rodents - Rats
- Trash, Recycling
- Trash - Missed Pick-up
- Trash - Garbage

Top 10 - Fourth Quarter

- Broken Parking Lot
- Broken Pay Stubs
- Ask A Question
- Tree Evaluation
- Trees - Dead
- Fire Prevention
- Dead Animal or Damage
- Rodents - Rats
- Recycling - Missed Pick-up
- Yard Waste - Damage