311 Weekly Report

For the week of December 12 - December 18

311 Channels by Week 1

- Calls: 2,206
- Request: 511
- Chats: (2)
**Trending Topics**

December 12–December 18

- Wheel Tax
- Yard Waste
- Street Cleaning
- Holiday Basket Pick Up
Top 10 Requests this Week

- Broken Parking... 30
- Broken Pay St... 28
- Graffiti 14
- Ask A Question... 13
- Trash - Missed... 13
- Fire Prevention... 12
- Trash, Recycling... 10
- Recycling - Missed... 9
- Water Bill Request... 7
- Other... 0
Top 6 Requests Trends

- Broken Parking Meter
- Ask A Question / Send A Message
- Broken Pay Station
- Tree Evaluation
- Graffiti
- Dead Animal on Public Property
Sanitation Trends

- Recycling - Missed Pickup
- Rodents - Rats
- Trash - Missed Garbage Pickup
- Yard Waste - Missed Pickup