311 Weekly Report

For the week of February 6 - February 12

<table>
<thead>
<tr>
<th>311 Channels</th>
<th>Filters (2)</th>
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- **Calls**: 1,825
- **Request**: 470
- **Chats**: 0
- **Text**: 0
- **(Other)**: 0
Ask a Question - by request status

- COMPLETED: 10
- SUBMITTED: 2
- IN_PROGRESS: 1

 Filters (1)
Trending Topics

February 6–February 12

- Summer Camp Questions
- Property Tax Appointments
- Broken Parking Meters
- Broken Pay Stations

**The 311 Center was open on Saturday, February 1st for Summer Camp Registration Day**

Top 10 Requests this Week

- Broken Parking Meters
- Broken Pay Stations
- Ask a Question
- Dead Animal
- Trash - Missed
- Recycling - Missed
- Graffiti
- Street Lights
- Trash, Recycling
Top 6 Requests Trends

- Broken Parking Meter
- Broken Pay Station
- Ask A Question / Send A Message
- Tree Evaluation
- Graffiti
- Dead Animal on Public Property
Top 10 - First Quarter of 2019

- Broken Parking Lot
- Broken Pay Stubs
- Ask A Question
- Snow/Ice - Sidewalks
- Trash - Missed Pickup
- Graffiti
- Trash, Recycling
- Trash - Garbage
- Trash Cart - Delivery
- Water Bill Reports

Top 10 - Second Quarter of 2019

- Broken Parking Lot
- Ask A Question
- Tree Evaluation
- Broken Pay Stubs
- Trash, Recycling
- Graffiti
- Trees - Fallen
- Dead Animal
- Recycling - Missed
- Rodents - Rats

Top 10 - Third Quarter of 2019

- Tree Evaluation
- Broken Parking Lot
- Ask A Question
- Broken Pay Stubs
- Dead Animal
- Graffiti
- Rodents - Rats
- Trash, Recycling
- Trash - Garbage
- Fire Prevention

Top 10 - Fourth Quarter of 2019

- Broken Parking Lot
- Broken Pay Stubs
- Ask A Question
- Trash, Recycling
- Tree Evaluation
- Trees - Fallen
- Graffiti
- Dead Animal
- Recycling - Missed
- Rodents - Rats
Sanitation Trends

- Recycling - Missed Pickup
- Rodents - Rats
- Trash - Missed Garbage Pickup
- Yard Waste - Missed Pickup