311 Weekly Report

For the week of February 13 - February 19

311 Channels Data

View Source Data
- President's Day Question

- Holiday Parking
- Trash Collections
- City Hall Hours

Top 10 Requests this Week

<table>
<thead>
<tr>
<th>Request Type</th>
<th>Count</th>
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</thead>
<tbody>
<tr>
<td>Broken Pay St...</td>
<td>15</td>
</tr>
<tr>
<td>Broken Parking...</td>
<td>10</td>
</tr>
<tr>
<td>Graffiti</td>
<td>7</td>
</tr>
<tr>
<td>Trash - Missed...</td>
<td>6</td>
</tr>
<tr>
<td>Ask A Question...</td>
<td>5</td>
</tr>
<tr>
<td>Recycling - Missed...</td>
<td>4</td>
</tr>
<tr>
<td>Trash - Garbage...</td>
<td>3</td>
</tr>
<tr>
<td>Traffic Signal/...</td>
<td>2</td>
</tr>
<tr>
<td>Dead Animal ...</td>
<td>1</td>
</tr>
</tbody>
</table>
Top 6 Requests Trends

- Broken Parking Meter
- Broken Pay Station
- Ask A Question / Send A Message
- Tree Evaluation
- Graffiti
- Dead Animal on Public Property

Top 10 - First Quarter of 2019
- Broken Parking Meter
- Broken Pay Station
- Ask A Question / Send A Message
- Tree Evaluation
- Graffiti
- Dead Animal on Public Property
- Snow/Ice- Side...
### Top 10 - Third Quarter of 2019

- **Tree Evaluation**
- **Broken Parking**
- **Ask A Question**
- **Broken Pay Street**
- **Dead Animal**
- **Graffiti**
- **Rodents - Rats**
- **Trash, Recycling**
- **Trash - Missed**
- **Trash - Garbage**

View Source Data

### Top 10 - Fourth Quarter of 2019

- **Broken Parking**
- **Broken Pay Street**
- **Ask A Question**
- **Trash, Recycling**
- **Tree Evaluation**
- **Trees - Fallen Live**
- **Graffiti**
- **Dead Animal**
- **Trash - Missed**
- **Fire Prevention**

View Source Data

### Sanitation Trends

<table>
<thead>
<tr>
<th>Category</th>
<th>Filters (2)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recycling - Missed Pickup</td>
<td>Filters (2)</td>
</tr>
<tr>
<td>Rodents - Rats</td>
<td></td>
</tr>
<tr>
<td>Trash - Missed Garbage Pickup</td>
<td></td>
</tr>
<tr>
<td>Yard Waste - Missed Pickup</td>
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</tr>
</tbody>
</table>