311 Weekly Report

For the week of February 20 - February 26

311 Channels Data

- Calls: 1,884
- Request: 457
- Chats

Filters (2)
**Trending Topics**

February 20–February 26

- Income Tax Appointments (Levy Center)
- Real Estate Tax Appointments (Mitzi Gibbs)
- Water Bill Questions
- Graffiti

**Top 10 Requests this Week**

<table>
<thead>
<tr>
<th>Request Type</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Broken Parking</td>
<td>31</td>
</tr>
<tr>
<td>Broken Pay St</td>
<td>28</td>
</tr>
<tr>
<td>Ask A Questio</td>
<td>19</td>
</tr>
<tr>
<td>Dead Animal o</td>
<td>17</td>
</tr>
<tr>
<td>Graffiti</td>
<td>14</td>
</tr>
<tr>
<td>Trash, Recycl</td>
<td>12</td>
</tr>
<tr>
<td>Trash - Missed</td>
<td>11</td>
</tr>
<tr>
<td>Recycling - Mis</td>
<td>9</td>
</tr>
<tr>
<td>Trash - Garba</td>
<td>8</td>
</tr>
<tr>
<td>Trash - Garba</td>
<td>7</td>
</tr>
</tbody>
</table>
Top 6 Requests Trends

- Broken Parking Meter
- Broken Pay Station
- Ask A Question / Send A Message
- Tree Evaluation
- Graffiti
- Dead Animal on Public Property
Sanitation Trends

- Recycling - Missed Pickup
- Rodents - Rats
- Trash - Missed Garbage Pickup
- Yard Waste - Missed Pickup

Graph showing trends over time for different sanitation issues.
Missed Pickups - Yard Waste

Filters (1)

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Rodents-Rats

Filters (1)

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